



# Emergency Response & Disaster Recovery Services

Your First Choice for Environmental Management.

**CleanHarbors**<sup>®</sup>



800.645.8265  
One Number. One Call.

## Proven Leadership in Emergency Response

Clean Harbors manages over four thousand environmental emergency responses or disaster recovery operations on land and water throughout North America each year. Whether it's a cleanup and removal of a single mercury bottle or a large-scale multiphase containment and cleanup of a coastal oil spill or damage from a hurricane, companies and governmental agencies trust our expertise and technical knowledge to handle any emergency with the highest regard to the environment and health and safety.

Since 1980, Clean Harbors has taken the lead in identifying the most effective, safe and environmentally sound options for managing environmental emergencies. Our commitment to integrity and high performance standards has resulted in long-standing business relationships with government agencies, insurance companies, and public and private companies. With more than 60 service locations and over 50 waste management facilities in the United States and Canada, Clean Harbors is your single source for the safe, efficient management of any environmental emergency.

Emergencies can happen anywhere and anytime in facilities, on roadways or in waterways. When time and safety are of the essence, Clean Harbors is ready to take control of your emergency situation and make appropriate decisions that will save you time and money.

## Experience and Technical Knowledge

Public and private companies, and local, state, provincial and federal government agencies all trust Clean Harbors to handle their emergency response and disaster recovery needs. They know we have the experience, technical knowledge and operational resources to get the job done right, while adhering to strict regulatory statutes and health and safety standards. From immediate response and containment to cleanup operations, Clean Harbors provides the manpower and equipment, logistical support, ICS/NIMS integration, and operational oversight to manage any size environmental emergency.

Clean Harbors can rapidly deploy hundreds of experienced, 40-hour-trained and certified workers to meet the needs of any incident. Whatever the response requires, from Level C through Level A, we handle a broad array of hazardous materials including oil, gasoline, chemical, PCB and biological hazards.

Clean Harbors responds to a wide range of response events, from the more common over-the-road incidents, punctured lines, tank overflows, leaking drums, and saddle tank spills, to major and catastrophic incidents such as large pipeline ruptures, ship groundings, natural disasters, tanker truck rollovers and facility releases that can easily threaten oceans, rivers, streams and lakes, as well as roadways, facilities and public areas.

One call to 800.645.8265 from anywhere across North America connects you to Clean Harbors' 24/7/365 Emergency Operations Center. Our DOT and RCRA trained Emergency Duty Operators offer unmatched coordination and control of clean-up efforts, ensuring a timely response to your emergency need. With our experience, technical knowledge and vast array of resources, Clean Harbors provides a complete solution.

# Services at a Glance

## Standby Emergency Response Coverage

Providing standby services for facilities and vessels

## National Response Coverage

Emergency response capabilities throughout the United States, Canada and Puerto Rico

## Oil Spill Response

All types of oil products, heavy, medium and light oils, PCBs, low flash point oil, submerged oils

## Chemical/Hazardous Material Spill Response

Response to all types of chemicals

## Biological/Infectious Agent Response

Animal and infectious diseases (AI, MCD, HMD, staph) and suspect chemical agents

## Railroad Emergency Response

Large or small, one-time projects or ongoing scheduled services

## Emergency Lab Packing

Highly trained chemists skilled in chemical recognition, compatibility and packing

## Emergency Pump-outs

Pump-outs of all products at various temperatures, pressures and consistencies

## Natural Disaster Response

Floods, fires, major storms

## Benefit from Our Full Range of Services

### Oil Spill Response

- On land and in water
- USCG Classified OSRO in ports across the U.S. and in Puerto Rico
- Response vessels, containment boom, skimming and recovery equipment
- Dedicated Response Strike Team and oil spill logistics management
- Certified vessel operators and crew support

### Chemical/Hazardous Material Spill Response

- Acids/Caustics/Reactives
- Response to metals release, i.e., mercury, lead, cadmium, etc.
- Available on-site health and safety managers
- Online MSDS support with 24-hour access

### Biological/Infectious Agent Response

- USDA 3D contractor for depopulation, disinfection and disposal
- WMD decontamination
- Whole building decontamination and disinfection of infectious substances
- Cruise ship, hotel, school cleaning

### Natural Disaster Response

- Debris removal, facility cleanup and building drying
- Utility recovery teams
- Household hazardous waste and hazardous material recovery and collection
- Transportation and disposal services

### Emergency Pump-outs

- On-site tank transfer and temporary storage
- Product recovery and materials reclamation

### Emergency Lab Packing

- Fire and clandestine lab response
- Reactive and oxidizer removal, including inhibitors and on-site stabilization
- Cylinder and compressed gas management and disposal

### Railroad Emergency Response

- Day-To-Day Rail and Facility Spills
- Rail Car Cleaning and Inspection
- Several hundred e-railsafe certified employees

### Emergency Response Packages

- Portable and fully stocked, reduces initial spill response time
- Minimize environmental impact with less remediation afterwards
- Eliminate the need to maintain and inventory your own response equipment

### Standby Emergency Response Coverage

- OPA90 and SPCC coverage
- Spill Drill PREP documentation
- Standby emergency response agreement and evergreen coverage

### National Response Coverage

- Extensive internal resources coupled with national independent subcontractor network
- Dedicated point-of-contact to manage all calls
- Custom programs including on-site photos, post-incident reports, and required notifications

# Clean Harbors

**Commitment. Leadership. Confidence.**

Clean Harbors is North America's leading provider of environmental, energy and industrial services serving over 50,000 customers, including a majority of Fortune 500 companies, thousands of smaller private entities, and numerous federal, state, provincial, and local governmental agencies.

Founded in 1980, Clean Harbors has grown to be the leading and most trusted name for a broad range of services such as end-to-end hazardous waste management, emergency spill response, industrial cleaning and maintenance, and recycling services.

Through its Safety-Kleen subsidiary, Clean Harbors also is North America's largest re-refiner & recycler of used oil and a leading provider of parts washers & environmental services to commercial, industrial and automotive customers.

## For Emergency Response & Disaster Recovery Services

Call 800.645.8265

Or visit the Web at  
[www.cleanharbors.com](http://www.cleanharbors.com)

### **Corporate Headquarters**

42 Longwater Drive  
P.O. Box 9149  
Norwell, MA 02061-9149  
781.792.5000  
800.282.0058

