OIL, GAS & LODGING SERVICES

ONE-CALL MANAGEMENT

Clean Harbors can fulfill your One-Call Management needs from start to finish, saving you administrative costs and field operations time. Our One-Call screening desk receives the one-call ticket, and then contacts the contractor to discuss the work location and schedule, cross references our AER databases, aerial mapping (e.g., Google Earth/Maps) and any other mapping that may be available to determine whether a field visit locate is required. If we validate that the work area is “not in conflict” with client facilities and no field locate is required, a copy of the One-Call notes confirming the work area as “not in conflict” is emailed to the contractor for his/her records.

Field Visits
When a field visit is required, we have experienced line locators based throughout Alberta, minimizing travel time and cost. The field visits are dispatched to the crew closest to the work area to complete the One-Call locates, reports and processes as required. Completed One-Calls, sketches and invoices are saved and archived in our system for up to seven years.

Additional Value
We will submit the project information to the One-Call organization, and then receive and relay associated information with the members notified. We ensure all necessary clearances are received and forwarded to our client’s project manager prior to work commencing. Additional services that we provide are:
• 24-hour emergency contact and response
• Monthly summary showing breakdowns of One-Calls
• Crossing inspections/supervision for work areas in conflict with the One-Call field visit
• Audits/Updates to the One-Call System on request
• Sign installations

Training Certifications
Our Locators possess the following safety training certificates:
• Industry-recognized line locating training
• Ground Disturbance for Supervisors 201
• H2S Alive
• Standard First Aid/CPR
• Electronic General Safety Orientation (eGSO - Enform)
• Workplace Hazardous Materials Information Systems (WHMIS)
• Transportation of Dangerous Goods (TDG)
• Wildlife Awareness

For One-Call Management call: 403.255.9399