# **Clean Harbors Online Services**

**Overview: September 2025** 



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- Settings
- Home Page and Locations



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- Drum Request
- Waste Inventory
- Bulk Request



#### Information

- Reports
- My Services

For support with using the Online Services, review the <u>resources page</u>. If you can't find what you need in one of the Quick Reference guides, call 877.333.4244 or email wastepickup@cleanharbors.com. Support is available from 8:00 am to 8:00 pm EST.



# **Access and Login**

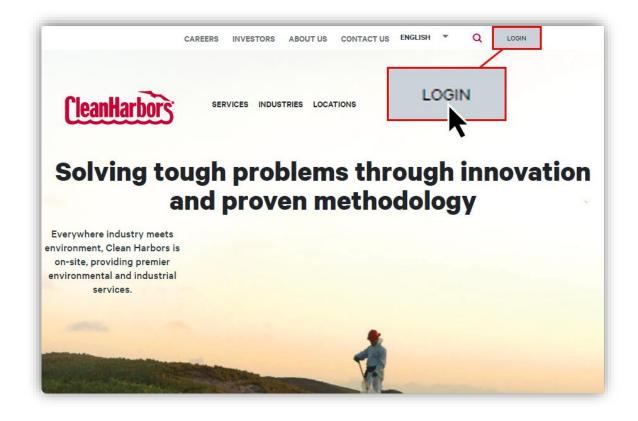
For support with using the Online Services, review the <u>logging in guide</u>. If you can't find what you need in one of the Quick Reference guides, call 877.333.4244 or email wastepickup@cleanharbors.com. Support is available from 8:00 am to 8:00 pm EST.





# **Clean Harbors Online Services (CHOS)**

#### www.cleanharbors.com



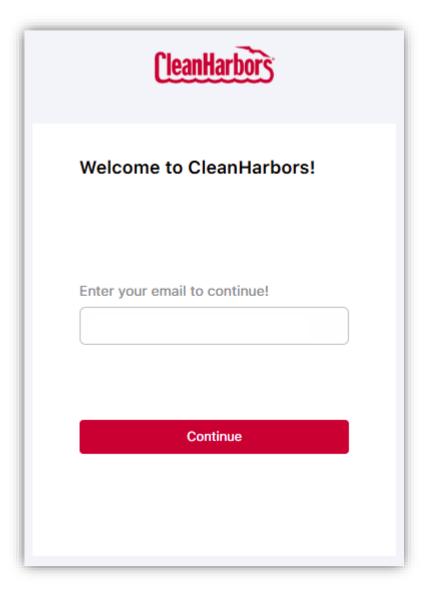






# **How to Login**

- Your account manager or support team will set you up in our Customer Relationship Management (CRM) system.
- From there, you will go to our login page and enter the email address you provided to your account manager.
- You can also go through the <u>Online Services Sign In</u>
   <u>User Guide</u> for a guide through the registration and login process
- If your email address is not found in our CRM, you will be sent to the registration page, which will ask you to fill out the form with your details. Detailed in the next slide



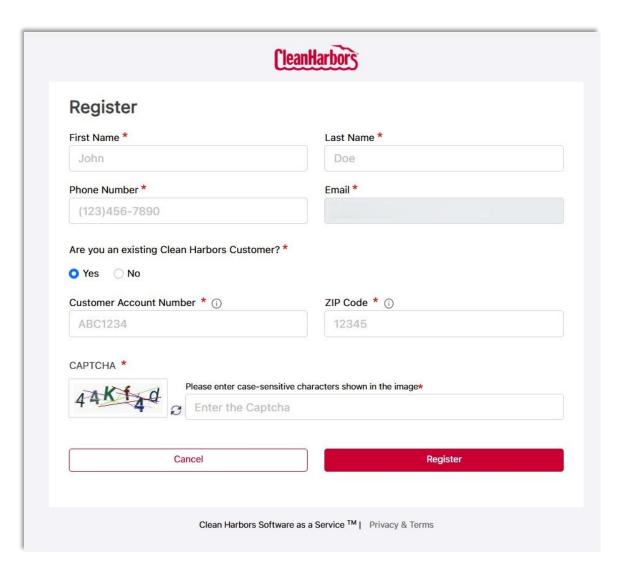






## **Registration Page**

- Fill Out the Registration Form if your email address is not found in our CRM
- You'll need to provide mandatory info marked with a red asterisk (\*)
- Click Submit or Register once the form is complete.
- You'll typically receive an email confirming your registration request.
- A Clean Harbors team member will validate your request and confirm when you have access.



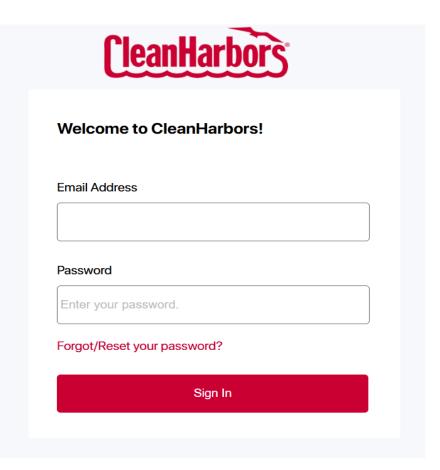




## **Change Password**

To change your current password, please **log out** of the CHOS portal. Then, when you attempt to log back in, follow the steps below:

- Enter your Email Address and click Continue
- Click Forgot/Reset Your Password
- Once you are redirected to the CHOS login page, enter your registered email ID in the Email Address field and click Send Verification Code
- A verification code is sent to your registered email ID
- Enter the verification code in the Verification Code field
- Click Verify code.
- Click Continue.
- Enter your new password in the New Password and Confirm New Password fields.
- Click Continue
- You will be redirected to the customer portal





# Settings

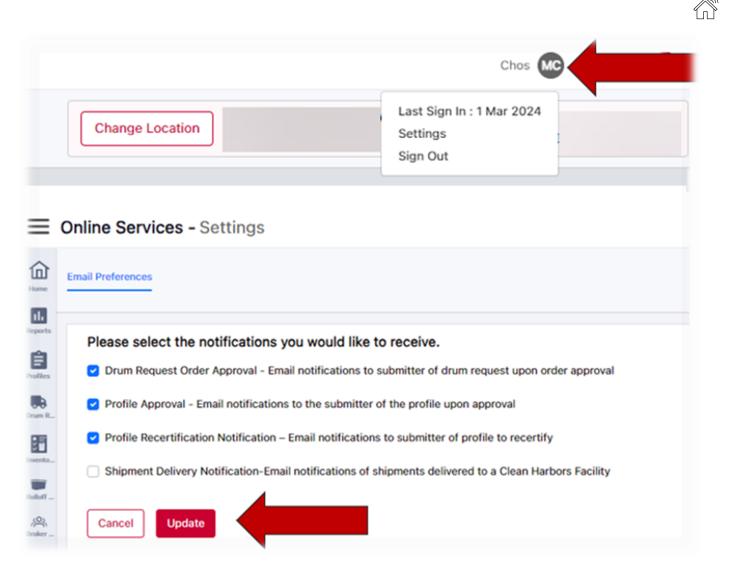
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# **Settings:**

#### **Email Preferences**

- Select the notifications you would like to receive
  - Drum Request Order Approval
  - Profile Approval
  - Profile Recertification
  - Shipment Delivery





## **Settings:**

### **Email Preferences > Shipment Delivery**

- When a shipment arrives at a Clean Harbors facility, an email is sent to CHOS users who have the shipment delivery flag set to "Yes."
- The Document Tracking # link provides access to a copy of the manifest.
- The names of the manifested facilities, along with the generator signature and facility signature dates, are presented in a table.



#### **Online Services**



To: User Name

Subject: Shipment Delivery Notification

The following shipment(s) have been delivered to a Clean Harbors Facility. Click on the document tracking # to view or download a copy for your records.

Generator ID Location Address, City State, ZIPCODE

\	\	\	\
Document Tracking #	Manifested Facility	Generator Signature Date	Facility Signature Date
017693103FLE	El Dorado, AR Facility	12/11/2023	12/23/2023
017694834FLE	El Dorado, AR Facility	12/12/2023	12/14/2023

Generator ID Location Address, City State, ZIPCODE

\ Document Tracking #	\	\	\
	Manifested Facility	Generator Signature Date	Facility Signature Date
018288396FLE	Bartow, FL Facility	11/13/2023	11/27/2023

Generator ID Location Address, City State, ZIPCODE

\	\	\	\
Document Tracking #	Manifested Facility	Generator Signature Date	Facility Signature Date
018606126FLE	El Dorado, AR Facility	12/09/2023	12/26/2023

Generator ID Location Address, City State, ZIPCODE

\	\	1	\
Document Tracking #	Manifested Facility	Generator Signature Date	Facility Signature Date
017648969FLE	Kimball, NE Facility	12/06/2023	12/13/2023
017648976FLE	Kimball, NE Facility	12/13/2023	12/26/2023

If you have any questions, feel free to contact us by email at wastepickup@cleanharbors.com or by phone at 877-333-4244.

Thank you for choosing Clean Harbors. We appreciate your business.



This email was sent from a notification only address that cannot accept incoming email. Please do not reply to this message

You are receiving this message because you have requested service from Clean Harbors. We do not rent or sell your information to any third parties For more information, please read our **Privacy Policy**. Our address is 42 Longwater Drive, Norwell, MA, 02061.



# **Home Page and Locations**

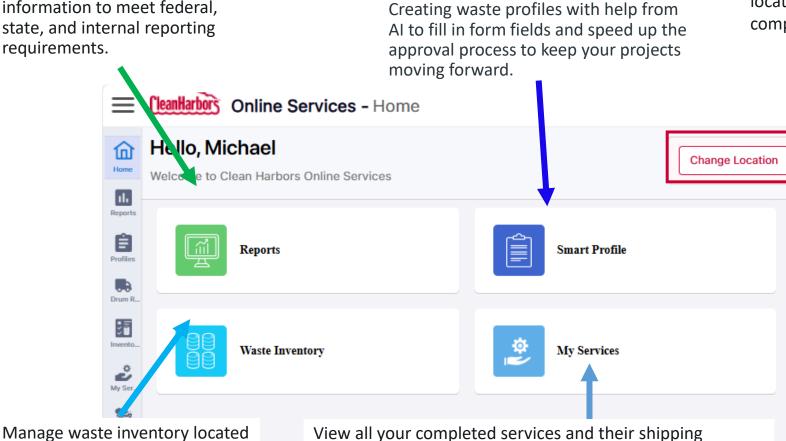
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### **Home Page**



Reports that help to gather information to meet federal, state, and internal reporting requirements.



view upcoming dates.

It's important to check. To launch the location navigation feature, click on the company name, address, and EPA ID.

AEEEE Commerce Test Validation1 - ECOMT1

**Bulk Request** 

test address, Addison, TX 75001 US EPA ID: PENDING

Drum request enables **Drum Request** the customer to schedule a pickup of containerized waste.

Michael

Allows you to request and view shipments of bulk waste profiles.

Note: Not all customers see all tiles.



document. Depending on the services provided, users can

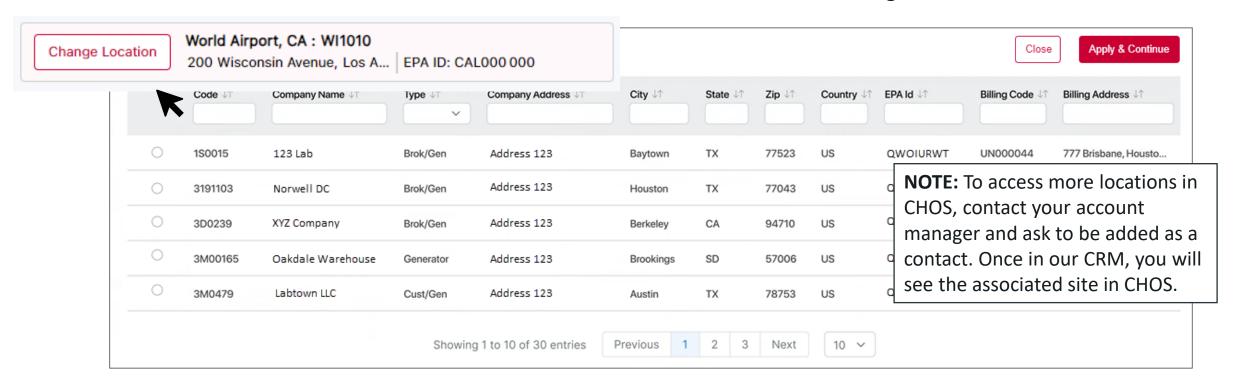


in waste storage locations.



# **Getting Started: View/Select Generators**

- The View/Select Generator page identifies all Company Codes (WIN IDs) assigned to the user
  - Displays data associated with each account
  - Company address information (generator)
  - Billing code and address (cust/gen info)
  - EPA ID #
- It is essential to validate that the user is working on the correct location





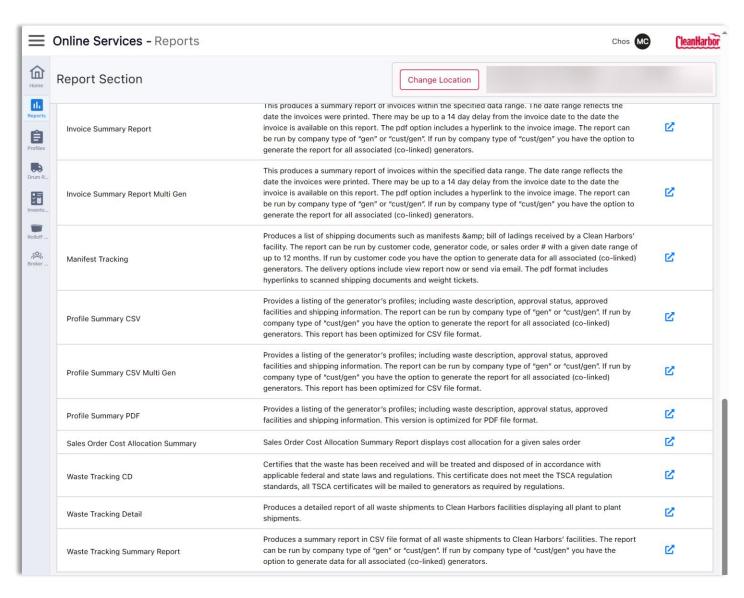
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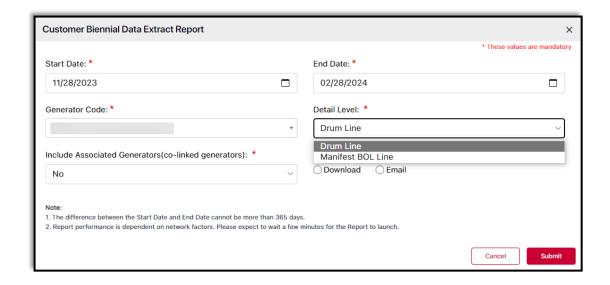
Self-service fulfillment of regulatory and internal reporting requirements.

- Manifest Tracking summary of shipping activity with links to view and print final copies of shipping papers.
- Waste Tracking a detailed or summary view of shipment history and confirmation of final disposition.
- Customer Biennial Data Extract Easily download the data needed to satisfy biennial regulatory reporting requirements.
- Certificate of Disposal view and print certificates by shipping document.
- Area and Cost Center Disposal Tracking track shipped waste back to areas and cost centers.
- Inventory—lists all container data related to current inventory.
- Profile Summary produce a list of profiles, including profile info, approval status, and approved facilities.
- Invoice Summary provides access to invoice history and images.





# **Customer Biennial Data Extract Report**



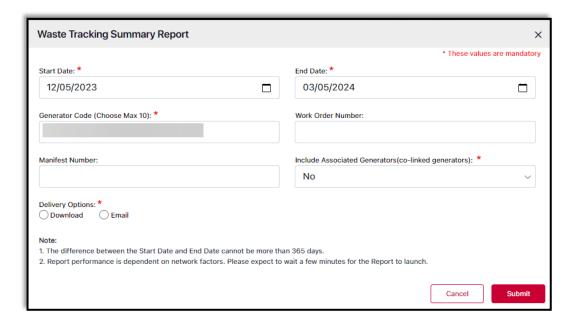
- This data extract is an excellent tool for large quantity generators when completing U.S. EPA Biennial Reports.
- It produces a report in a CSV/PDF/Excel file of manifest information for biennial and other compliance reporting.

1genrtr_co_cd2generator_name3generator_address4generator_city5generator_state6generator_zip7generator_epa_id8profil_no9profil_dscrpn10federal_wst_codes11state_provincial_wst_codes12source_cd13form_cd14mnfst_no315mnfst_line_no16mnfst_line_qty17mnfst_line_uom18specific_gravity_density19mnfstd_facility_cd20mnfstd_facility_name21mnfstd_address22mnfstd_city23mnfstd_state24mnfstd_zip		
3 generator_address 4 generator_city 5 generator_state 6 generator_zip 7 generator_epa_id 8 profil_no 9 profil_dscrpn 10 federal_wst_codes 11 state_provincial_wst_codes 12 source_cd 13 form_cd 14 mnfst_no3 15 mnfst_line_no 16 mnfst_line_qty 17 mnfst_line_uom 18 specific_gravity_density 19 mnfstd_facility_cd 20 mnfstd_facility_name 21 mnfstd_address 22 mnfstd_state	1	genrtr_co_cd
4 generator_city 5 generator_state 6 generator_zip 7 generator_epa_id 8 profil_no 9 profil_dscrpn 10 federal_wst_codes 11 state_provincial_wst_codes 12 source_cd 13 form_cd 14 mnfst_no3 15 mnfst_line_no 16 mnfst_line_qty 17 mnfst_line_uom 18 specific_gravity_density 19 mnfstd_facility_cd 20 mnfstd_facility_name 21 mnfstd_address 22 mnfstd_state	2	generator_name
5 generator_state 6 generator_zip 7 generator_epa_id 8 profil_no 9 profil_dscrpn 10 federal_wst_codes 11 state_provincial_wst_codes 12 source_cd 13 form_cd 14 mnfst_no3 15 mnfst_line_no 16 mnfst_line_qty 17 mnfst_line_uom 18 specific_gravity_density 19 mnfstd_facility_cd 20 mnfstd_facility_name 21 mnfstd_address 22 mnfstd_state	3	generator_address
6 generator_zip 7 generator_epa_id 8 profil_no 9 profil_dscrpn 10 federal_wst_codes 11 state_provincial_wst_codes 12 source_cd 13 form_cd 14 mnfst_no3 15 mnfst_line_no 16 mnfst_line_qty 17 mnfst_line_uom 18 specific_gravity_density 19 mnfstd_facility_cd 20 mnfstd_facility_name 21 mnfstd_address 22 mnfstd_state	4	generator_city
7 generator_epa_id 8 profil_no 9 profil_dscrpn 10 federal_wst_codes 11 state_provincial_wst_codes 12 source_cd 13 form_cd 14 mnfst_no3 15 mnfst_line_no 16 mnfst_line_qty 17 mnfst_line_uom 18 specific_gravity_density 19 mnfstd_facility_cd 20 mnfstd_facility_name 21 mnfstd_address 22 mnfstd_state	5	generator_state
8 profil_no 9 profil_dscrpn 10 federal_wst_codes 11 state_provincial_wst_codes 12 source_cd 13 form_cd 14 mnfst_no3 15 mnfst_line_no 16 mnfst_line_qty 17 mnfst_line_uom 18 specific_gravity_density 19 mnfstd_facility_cd 20 mnfstd_facility_name 21 mnfstd_address 22 mnfstd_state	6	generator_zip
9 profil_dscrpn 10 federal_wst_codes 11 state_provincial_wst_codes 12 source_cd 13 form_cd 14 mnfst_no3 15 mnfst_line_no 16 mnfst_line_qty 17 mnfst_line_uom 18 specific_gravity_density 19 mnfstd_facility_cd 20 mnfstd_facility_name 21 mnfstd_address 22 mnfstd_state	7	generator_epa_id
10 federal_wst_codes  11 state_provincial_wst_codes  12 source_cd  13 form_cd  14 mnfst_no3  15 mnfst_line_no  16 mnfst_line_qty  17 mnfst_line_uom  18 specific_gravity_density  19 mnfstd_facility_cd  20 mnfstd_facility_name  21 mnfstd_address  22 mnfstd_state	8	profil_no
state_provincial_wst_codes source_cd form_cd form_cd mnfst_no3 form_st_line_no mnfst_line_qty mnfst_line_uom specific_gravity_density mnfstd_facility_cd mnfstd_facility_name mnfstd_address mnfstd_city mnfstd_state	9	profil_dscrpn
source_cd  form_cd  form_cd  form_cd  mnfst_no3  mnfst_line_no  mnfst_line_qty  mnfst_line_uom  specific_gravity_density  mnfstd_facility_cd  mnfstd_facility_name  mnfstd_address  mnfstd_city  mnfstd_state	10	federal_wst_codes
13 form_cd  14 mnfst_no3  15 mnfst_line_no  16 mnfst_line_qty  17 mnfst_line_uom  18 specific_gravity_density  19 mnfstd_facility_cd  20 mnfstd_facility_name  21 mnfstd_address  22 mnfstd_city  23 mnfstd_state	11	state_provincial_wst_codes
mnfst_no3 mnfst_line_no mnfst_line_qty mnfst_line_uom mnfst_line_uom mnfst_facility_cd mnfstd_facility_name mnfstd_address mnfstd_city mnfstd_state	12	source_cd
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16 mnfst_line_qty 17 mnfst_line_uom 18 specific_gravity_density 19 mnfstd_facility_cd 20 mnfstd_facility_name 21 mnfstd_address 22 mnfstd_city 23 mnfstd_state	14	mnfst_no3
17 mnfst_line_uom  18 specific_gravity_density  19 mnfstd_facility_cd  20 mnfstd_facility_name  21 mnfstd_address  22 mnfstd_city  23 mnfstd_state	15	mnfst_line_no
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20 mnfstd_facility_name 21 mnfstd_address 22 mnfstd_city 23 mnfstd_state	18	specific_gravity_density
21 mnfstd_address 22 mnfstd_city 23 mnfstd_state	19	mnfstd_facility_cd
22 mnfstd_city 23 mnfstd_state	20	mnfstd_facility_name
23 mnfstd_state	21	mnfstd_address
_	22	mnfstd_city
24 mnfstd_zip	23	mnfstd_state
	24	mnfstd_zip

25	mnfstd_facility_epa_id
26	reporting_management_met hod_code
27	branch
28	wkordr
29	genrtr_sgntr_dt
30	tran1_name
31	tran1_addr1
32	tran1_city
33	tran1_state
34	tran1_zip
35	tran1_epa_id
36	tran2_name
37	tran2_addr1
38	tran2_city
39	tran2_state
40	tran2_zip_2
41	tran2_epa_id
42	tran3_name
43	tran3_addr1
44	tran3_city
45	tran3_state
46	tran3_zip
47	tran3_epa_id



# **Waste Tracking Summary Report**



- All waste shipments to Clean Harbors
- Filter by Order Number or Manifest Number
- Run the report, including associated locations, tied to the same customer code.

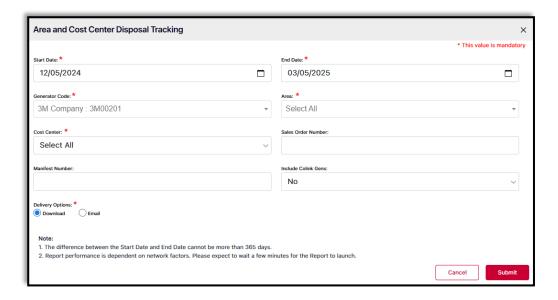
1	customer_code
2	customer_name
3	customer_address
4	customer_address_2
5	customer_city
6	customer_state
7	customer_zip
8	chain_co_cd1
9	genrtr_co_cd
10	generator_name
11	generator_division
12	generator_address
13	generator_city
14	generator_state
15	generator_zip
16	generator_epa_id
17	job_site_address
18	job_site_address_2
19	job_site_city
20	job_site_state
21	job_site_zip
22	job_description
23	genrtr_sgntr_dt
24	branch_co_cd
25	sales_order
26	cust_po_no

27	mnfstd_facility_cd
28	mnfstd_facility_name
29	mnfstd_facility_epa_id
30	mnfstd_facility_recd_date
31	mnfst_no
32	mnfst_line_no
33	profil_no
34	wst_dscrpn
35	manifested_cntnrs
36	cntnr_type
37	mnfst_line_qty
38	mnfst_line_uom
39	trackg_no
40	container_size
41	clean_harbors_inventory_no
42	customer_container_no
43	tsca_serial_no
44	out_of_service_date
45	drum_wgt
46	drum_wgt_uom
47	item_qty
48	specific_gravity_density
49	final_disposal_facility_cd
50	final_disposal_facility_name
51	final_disposal_facility_epa_id
52	out_mnsft

53	final_disposal_facility_date
54	profile_wcc
55	final_code
56	reporting_management_method _code
57	expected_disposal_management _methodcode
58	final_management_method_cod e
59	federal_wst_codes
60	state_provincial_wst_codes
61	DOT TDG



## **Area and Cost Center Disposal Tracking**

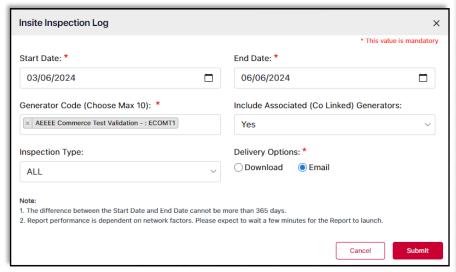


- Filter by Area, Cost Center, Sales Order Number, or Manifest Number
- Ability to include colink gens.

1	genrtr_co_cd
2	generator_name
3	generator_addr_1
4	generator_city
5	generator_state
6	generator_zip
7	mnfstd_co_cd
8	sls_order_no
9	wkordr
10	mnfst_no
11	mnfst_line_no
12	mnfst_line_qty
13	mnfst_line_uom
14	mnfstd_sgntr_dt
15	drum_comments
16	specific_gravity
17	genrtr_sgntr_dt
18	generator_epa_id
19	trackg_no
20	Drum_Count
21	clean_harbors_cntnr_no
22	accum_start_date
23	customer_cntnr_no
24	profil_no

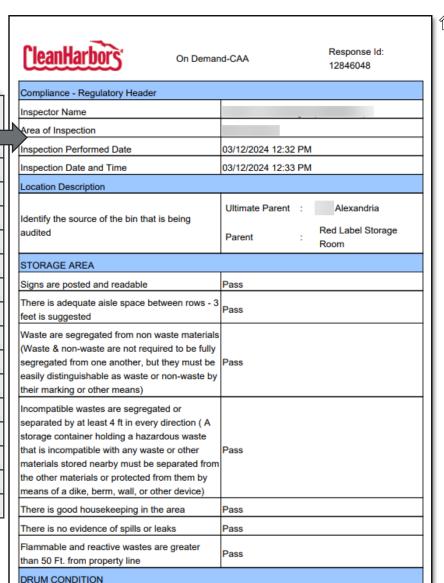
25	final_code
26	profil_desc
27	container_size
28	shipping_vol
29	shipping_vol_uom
30	container_area
31	container_cost_center
32	clean_harbors_item_no
33	item_accum_start_dt
34	customers_item_no
35	substance
36	percentage
37	epa_wst_cd_1
38	epa_wst_cd_2
39	epa_wst_cd_3
40	item_qty
41	item_uom
42	item_area
43	item_cost_center
44	item_comment
45	needs_approval
46	approved_by

## **Insite Inspection Log**



- File of all the inspections completed during a one-year timeframe.
- Download or have it emailed in XLS format.

1	Form Response ID (Links to the completed inspection form)
2	Work Ticket ID
3	Company Name
4	Company Address
5	Inspctn Type
6	Form / Inspection
7	Rule / Description
8	Inspctn by
9	Created
10	Ticket Status
11	Modified
12	Inspctn dt
13	Comp dt
14	Insp Frequecy
15	area name
16	area type
17	Task ID



In good condition: none damaged, bulging, or

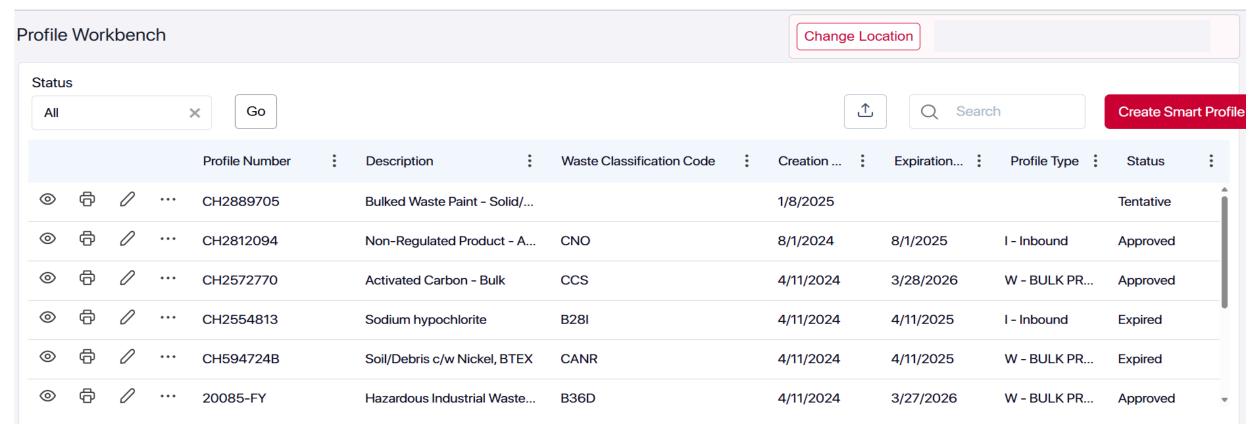
badly rusted



# **Smart Profile**

For support with using the Online Services, review the guide for <u>Smart Profile</u>. If you can't find what you need in one of the Quick Reference guides, call 877.333.4244 or email wastepickup@cleanharbors.com. Support is available from 8:00 am to 8:00 pm EST.





# **Benefits of Utilizing the CHOS – Smart Profile**

- Manage profiles 24/7 for multiple generator locations from one system.
- System notifications let the user know when action has been taken.
- Utilize the copy feature to minimize the time of data entry.
- Create new profiles, edit, recertify, view, and print existing profiles.
- Most profiles created from the template process will automatically be approved upon submission.

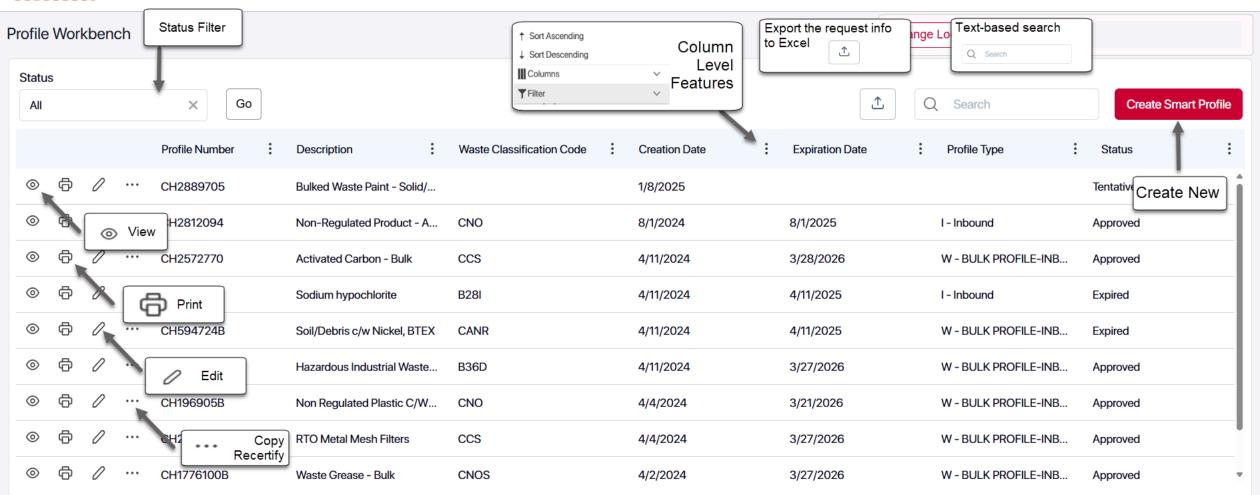
## **Smart Profile Summary Page Overview**



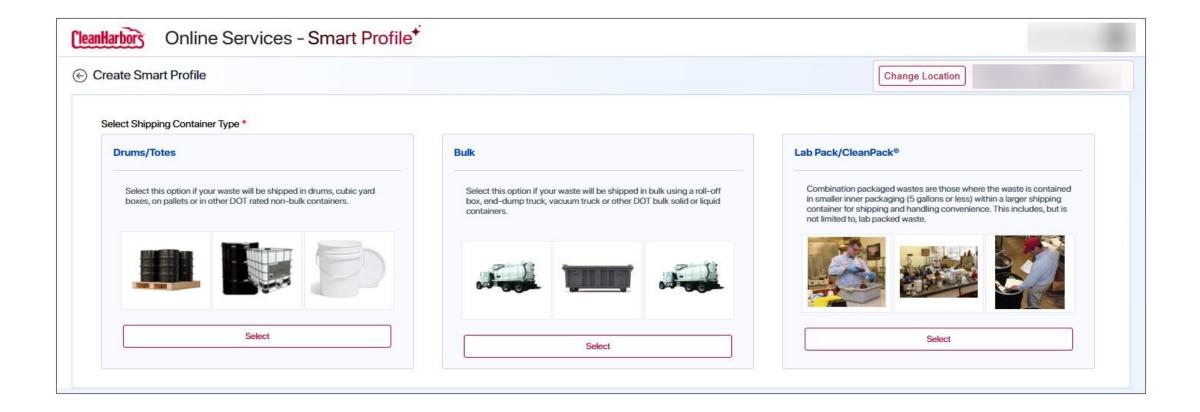


Online Services - Smart Profile\*

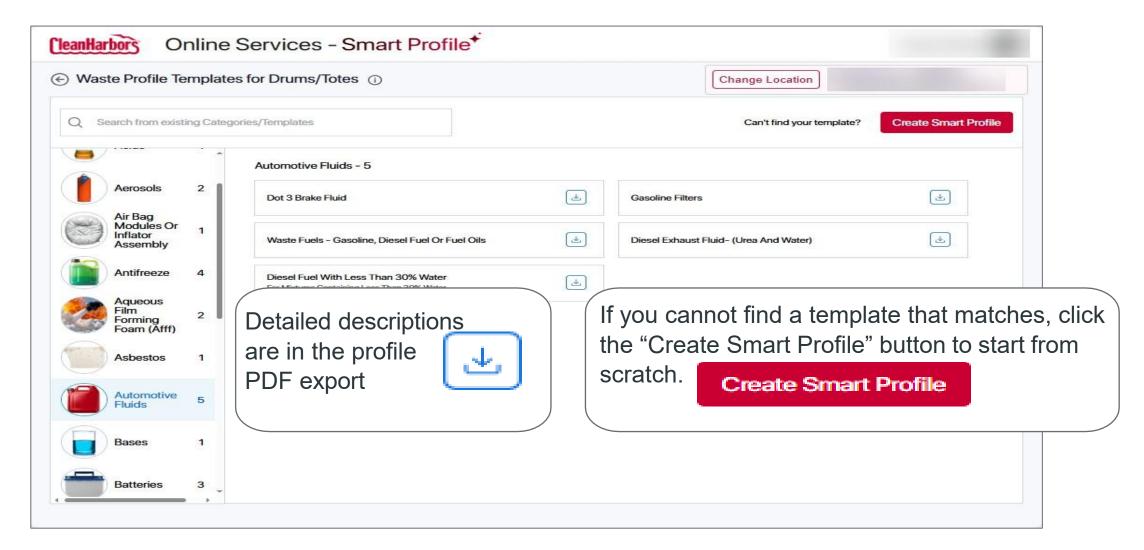




# **Smart Profile: Select Shipping Container Type**

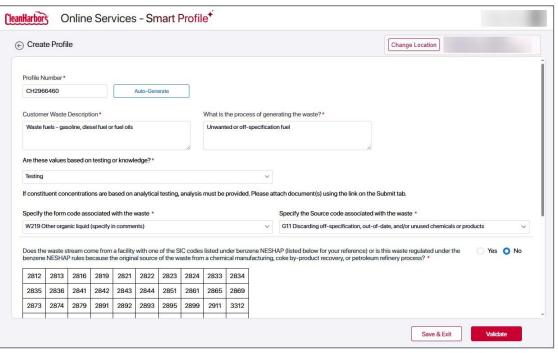


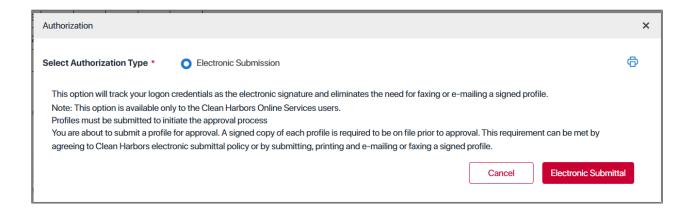
# **Drum/Bulk – Create template**



# **Smart Profile: Create Using a Template**

- Templates require minimal user input;
   the system populates most of the information
- Fill in the remaining required information.
- Click on Validate and fix any errors.
- Please select the Electronic Submission Authorization Type and click on Electronic Submittal to finish.

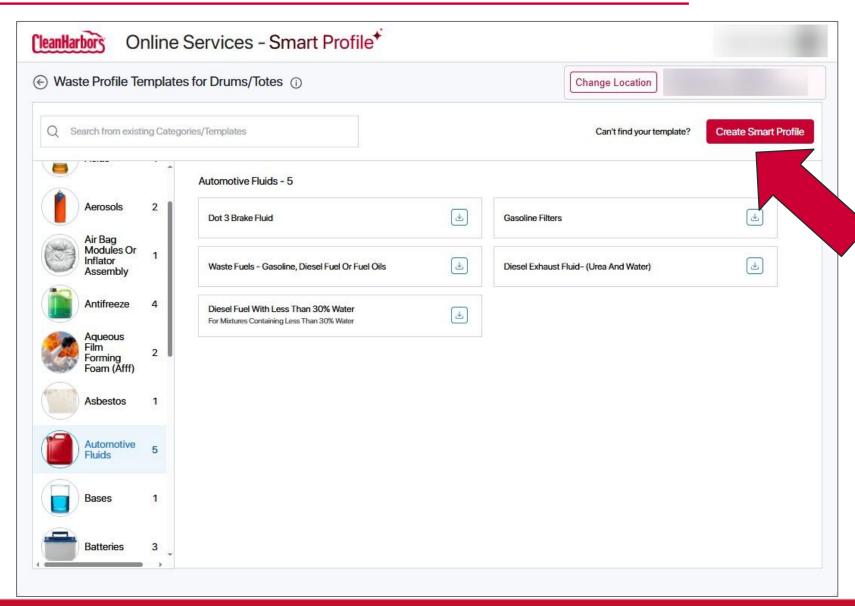






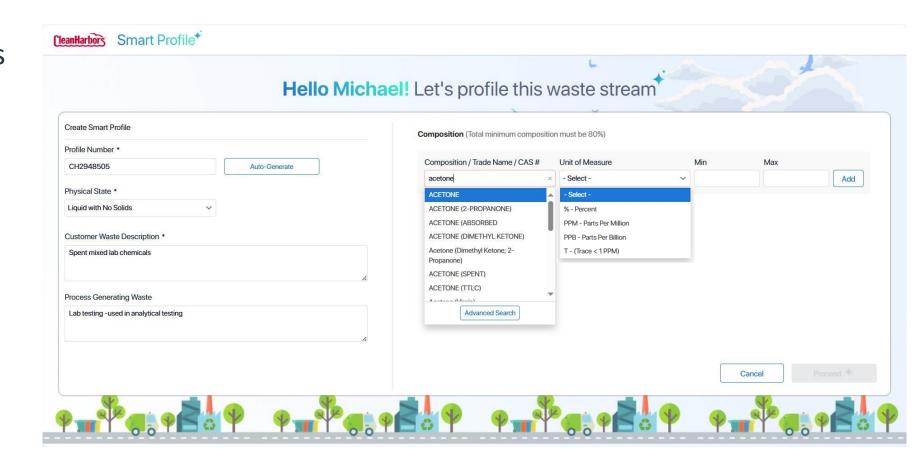
## **Smart Profile – Create a Custom Waste Profile**





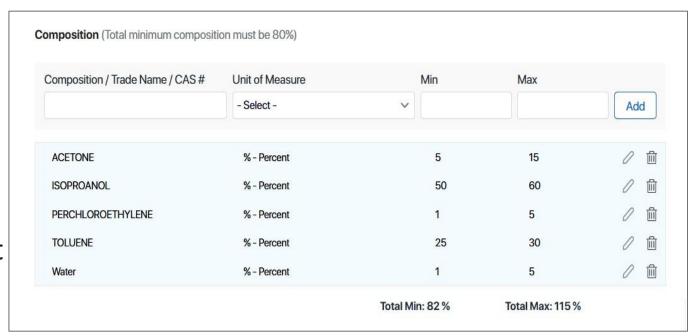
If you don't find a suitable template, click the "Create Smart Profile" button to Start from Scratch.

- The number of fields requiring data entry is significantly reduced.
- Key in a profile number or generate one.
- Answer a few quick questions and then enter your composition.





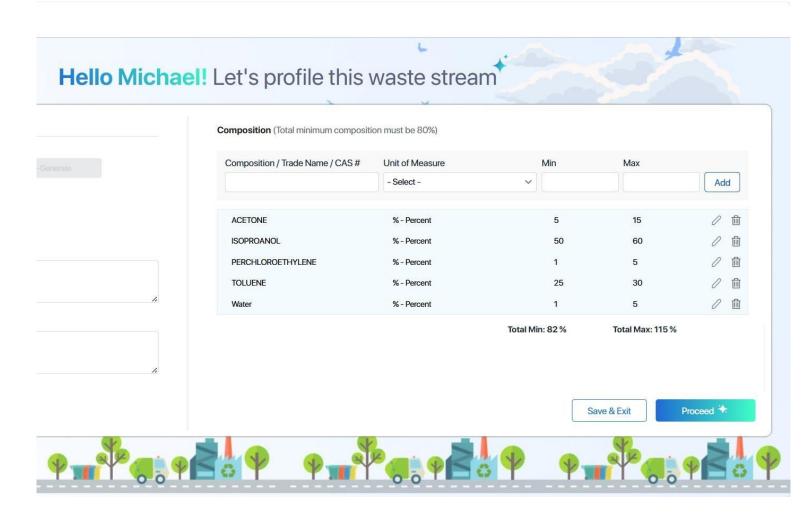
- When entering the composition, pay close attention to the total minimum (80%) and total maximum (120%) composition percentages.
- The system will prompt you when the minimum and maximum values have not been met.
- Conduct searches using the Trade Name and CAS Number, along with the compositions.
- The system allows you to change the unit of measure (UOM)



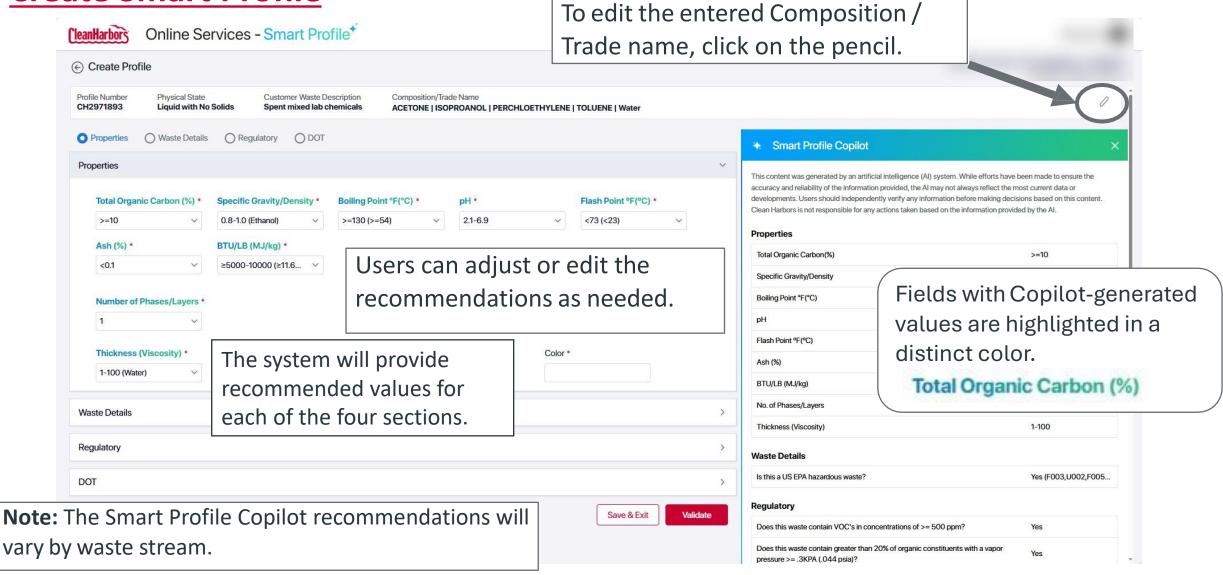
- Select -	
% - Percent	
PPM - Parts Per Million	
PPB - Parts Per Billion	
T - (Trace < 1 PPM)	



- At any point in the process, click on "Save & Exit" to put the profile in a "Tentative" status on the workbench
- When the composition has been entered, click on Proceed.



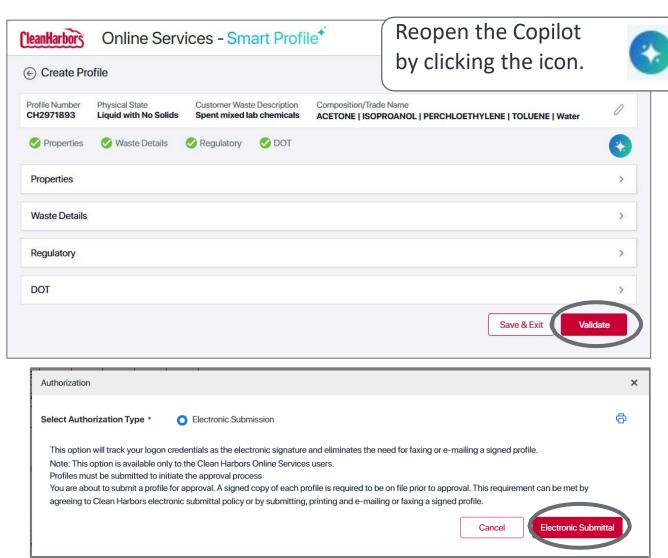






### **Smart Profile**

- Complete all four profile sections and click validate
- A green check mark indicates completion; errors will be in red
- You are fully responsible for ensuring that the information provided is accurate.
- Finally, you will need to choose the Electronic Submission Authorization Type

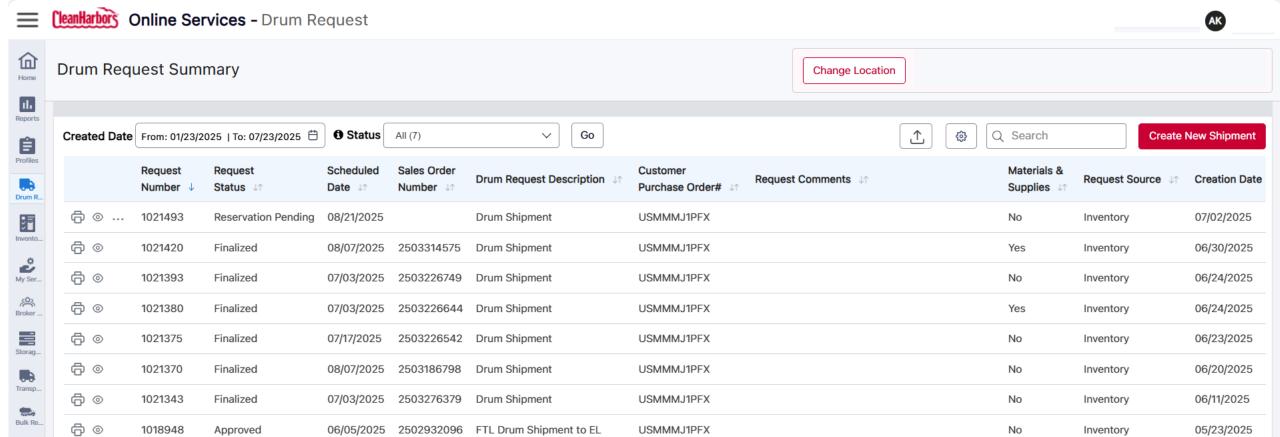




# **Drum Request**

For support with using the Online Services, review the guide for <u>Drum Request</u>. If you can't find what you need in one of the Quick Reference guides, call 877.333.4244 or email wastepickup@cleanharbors.com. Support is available from 8:00 am to 8:00 pm EST.





# **Benefits of Utilizing the CHOS: Drum Request Process**

06/05/2025

2502861900

06/05/2025 2502786730

FTL Drum Shipment to EL

FTL Drum Shipment to EL

• Streamlined Request Process

USMMMJ1PFX

USMMMJ1PFX

- Less time with phone calls and e-mails
- Visibility into the status of the request
- No typos, profile numbers are validated



Inventory

Inventory

No

No

05/19/2025

05/15/2025

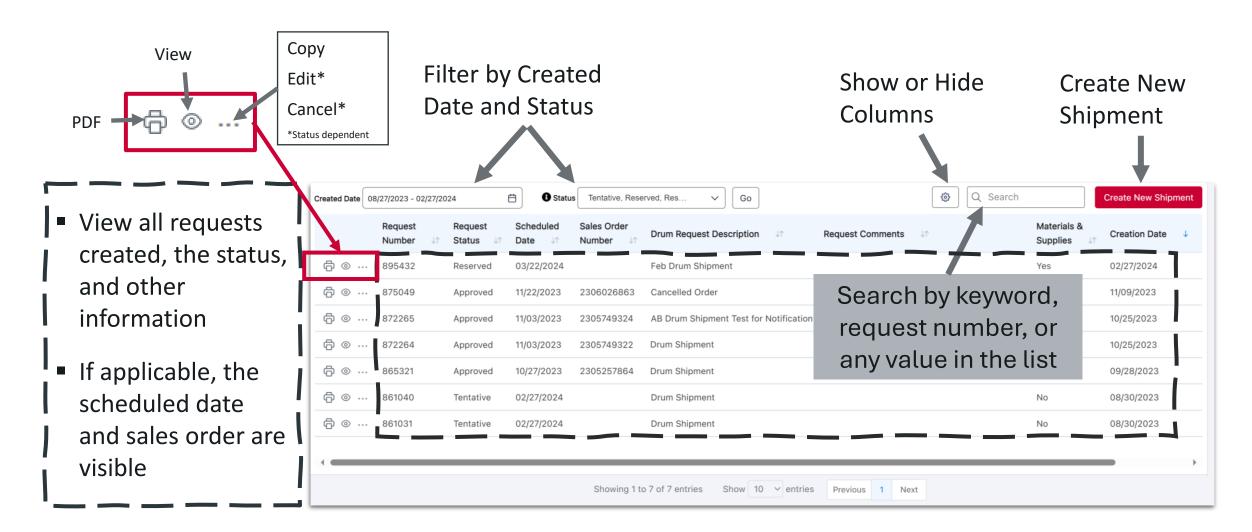
1017133

1016330

Approved

Approved

### **Drum Request Summary Page Overview**

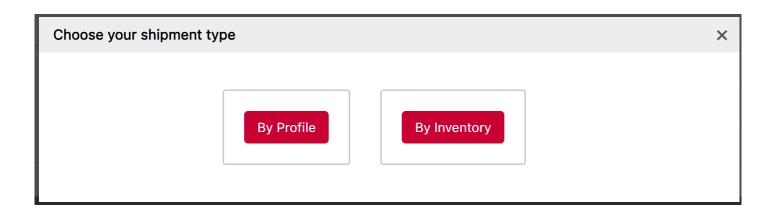




### **Drum Request Status Descriptions**

- **Tentative:** Your request is in the draft stages, please act to Reserve, Reserve & Finalize, or Cancel your request.
- Reserved: Space has been reserved. You must Finalize or Cancel your request 3 days before your scheduled date.
- Reservation Pending: Clean Harbors is working to reserve space for your request. You will receive an email
  confirmation once it is complete.
- **Finalized:** Your request has been finalized. If modifications are needed, contact Customer Service @ 877-333-4244.
- **Finalization Pending:** Clean Harbors is working to finalize your request. You will receive an email confirmation once it is complete.
- **Approved:** Your request for service has been approved. If modifications are needed, contact Customer Service @ 877-333-4244.
- Cancelled: Your request for service has been cancelled.

# **Drum Request: Choose Shipment Type**

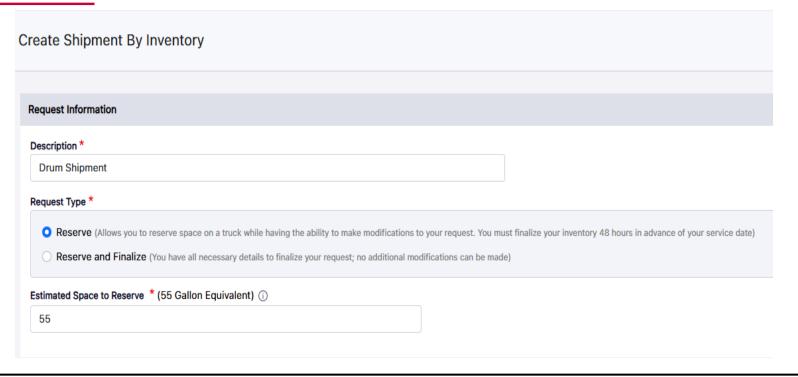


On the Drum Request Summary page, click Create New Shipment. Then, select the preferred shipment type: By Profile or By Inventory.



## **Drum Request:**Request Information





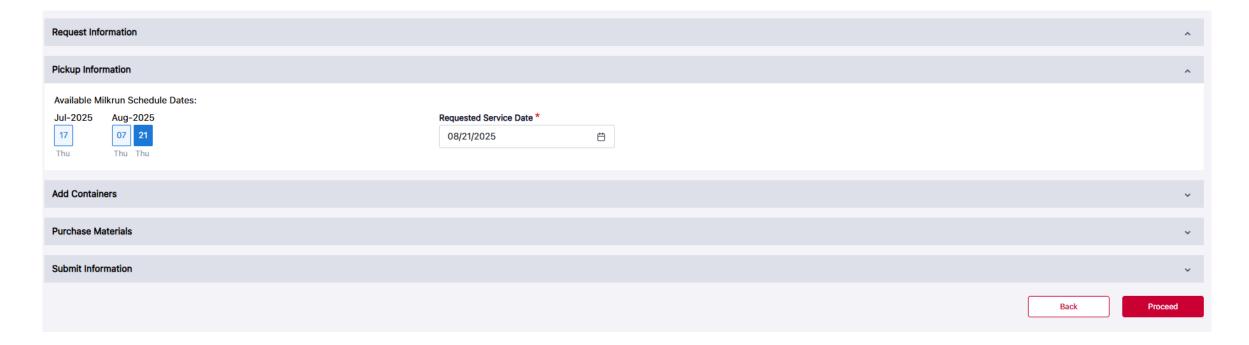
- 1. The Description field will be prepopulated with "Drum Shipment". The user can modify this description if needed.
- 2. Select your preferred Request Type:

Reserve – Allows you to reserve space on a truck while retaining the ability to make modifications to your request. Inventory must be finalized 48 hours prior to the service date. Enter the Estimated Space to Reserve (in 55-gallon drum equivalents).

Reserve and Finalize – Choose this option if you have all the necessary details to finalize your request. No further modifications can be made after submission.



# **Drum Request: Pickup Information**

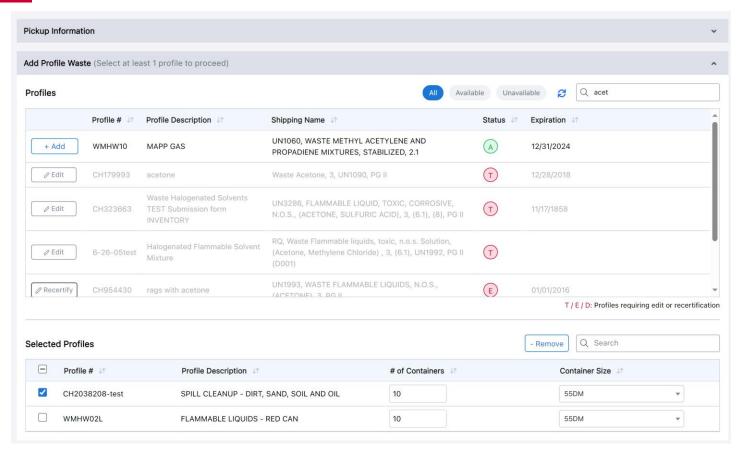


Use one of the following options to request a service date:

- •Request an Available Milkrun Date by clicking the dates highlighted.
- •Request a Preferred Service Date by selecting the desired date from the calendar.

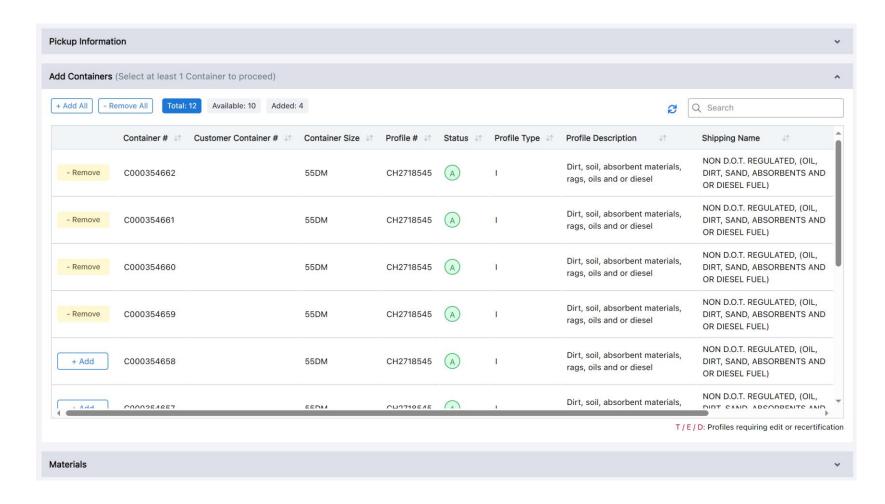


## **Drum Request: Add Profile Waste**



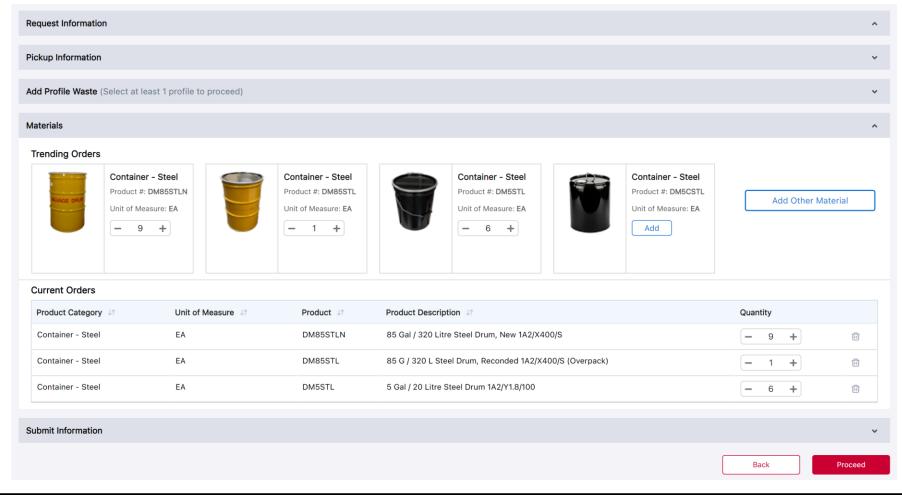
Click Add to select profile(s) from the available list, then enter the number of containers and container size. To remove a profile, select its checkbox and click Remove.

# **Drum Request: By Inventory (Add Containers)**



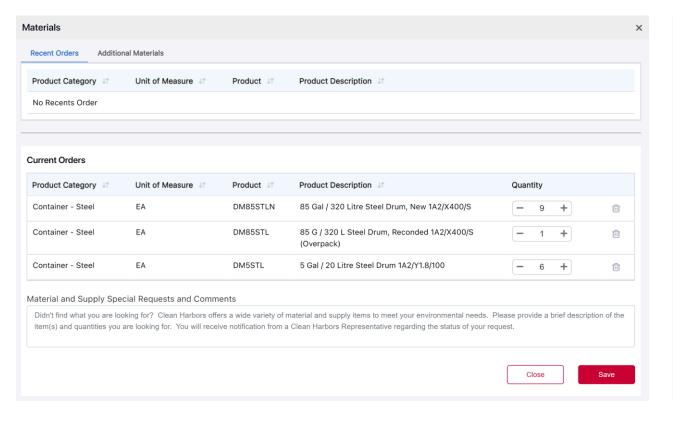
#### **Drum Request:**

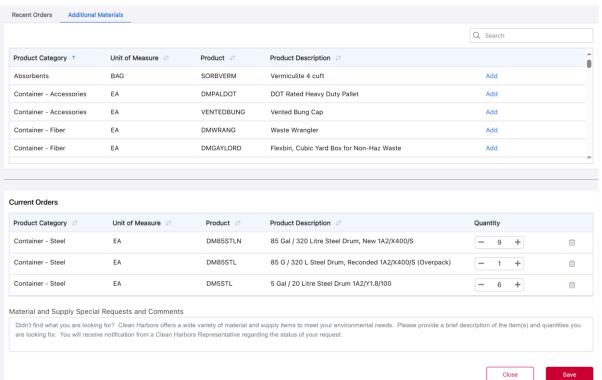
**Materials** 



Easily add previously purchased or other materials to view a wide range of supplies. Use the +/- buttons to adjust quantities or click Delete to remove an item from the current order.

# **Drum Request: Add Other Materials**

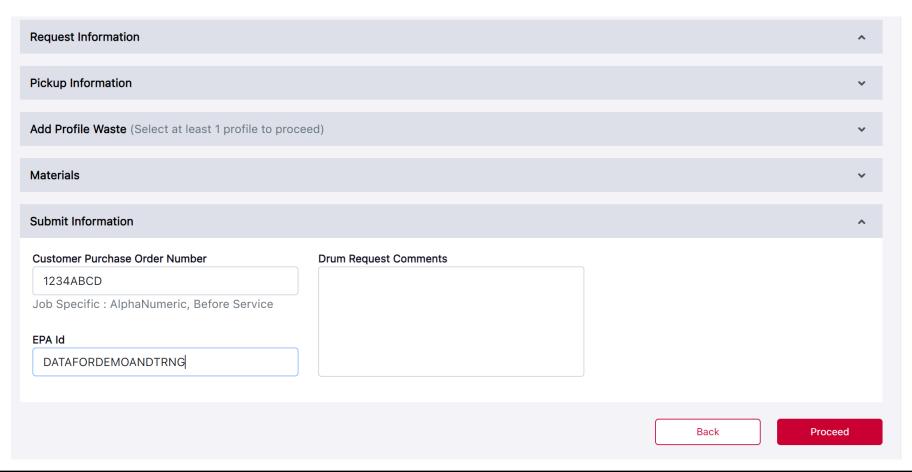






**Drum Request:** 

**Submit** 



Enter the required information and click Proceed. You will be prompted to Review and Confirm before final submission.

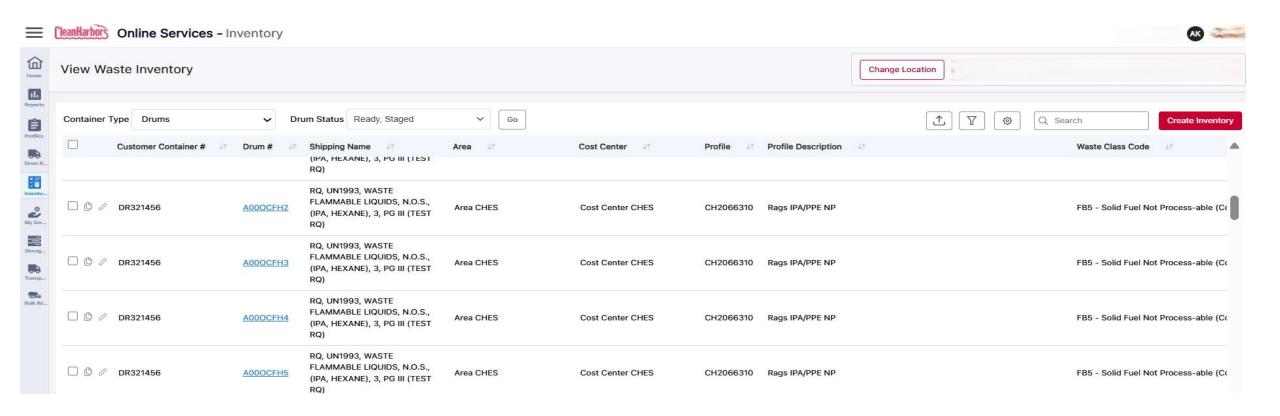
- •Click Submit if all request details are accurate.
- •If changes are required, click Close to return and make modifications.



## Waste Inventory

For support with using the Online Services, review the guide for <u>Waste inventory</u>. If you can't find what you need in one of the Quick Reference guides, call 877.333.4244 or email wastepickup@cleanharbors.com. Support is available from 8:00 am to 8:00 pm EST.





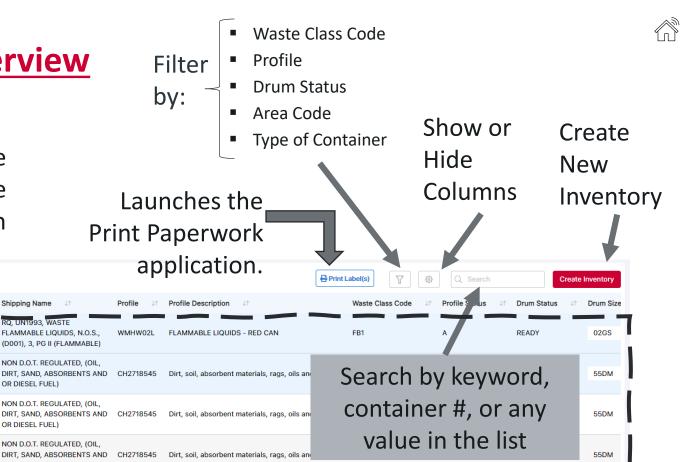
# **Benefits of Utilizing the CHOS:** Waste Inventory

- Increases efficiency and accuracy of waste management processes
- Track drums, lab packs, and items located in main storage areas and satellite accumulation areas
- Establishes visibility into real-time inventories and locations





### **Waste Inventory Summary Page Overview**



CNO

View all Drums,
Labpacks, and Items
created by the
customer and Clean

Select two or more

containers to activate

the Bulk Edit feature

Click the Container #

C000354661

C000354660

C000354658

NON D.O.T. REGULATED, (OIL, DIRT, SAND, ABSORBENTS AND

UN1993, WASTE FLAMMABLE

OR DIESEL FUEL)

NON D.O.T. REGULATED

CH2718545 Dirt, soil, absorbent materials, rags, oils and or diesel CNOS

Oilfield wastes

Select one or more

the delete button

containers to activate

Bulk Edit Inline

SLK65465

SLK34534

☐ 🕒 // SLK45466

□ □ Ø SLK454647



READY

READY

READY

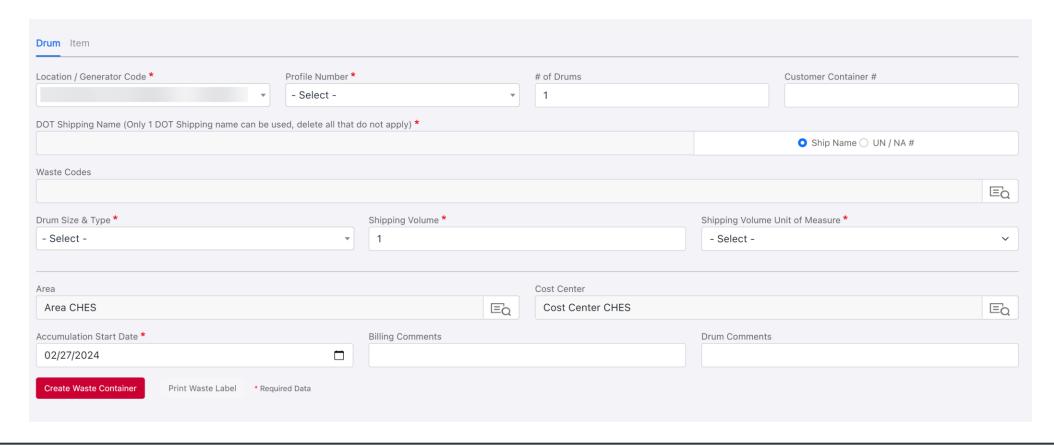
01DM

55DM

Harbors



# **Waste Inventory: Create Waste Inventory > Drum**



Once the user clicks Create Inventory, select Drums in the Choose Inventory Type pop-up window. This will navigate to the Drum Work page.



# Waste Inventory: Create Waste Inventory > Drum > DOT Shipping Name

DOT Shipping Name (Only 1 DOT Shipping name can be used, delete all that do not	apply) *
RQ, NR, ENVIRONMENTALLY HAZARDOUS WASTE/LEACHABLE WASTE, (UV LAMF	PS WITH MERCURY), N/A (FLAMMABLE) Ship Name UN / NA #
	DOTAL L. H
DOT Shipping Name	Environmentally Hazardous Waste/Leachable Waste can be edited by
	selecting the icon
Pre Shipping Name	Selecting the Icon
Post Shipping Name	
Ship Name Modifier	○ None ○ Mixture ○ Solution
N.O.S Constituents	UV LAMPS WITH MERCURY
10000	
UN/NA #	NR
DOT Hazard Class	
DOT HIZZING GIGSS	N/A
Subsidary Hazard Class	
Subsidary Hazard Class	
Packing Group	NONE
EPA Hazardous Waste	○ Yes ○ No
Is this material a Poisonous by Inhalation Hazard per 49 CFR?	○ Yes ○ No
Hazard Zone	○ No Zone ○ Zone A ○ Zone B ○ Zone C ○ Zone D
RQ Flag?	○ Yes ○ No
If Yes, enter RQ Text	Flammable

# Waste Inventory: Create Waste Inventory > Drum > UN / NA #

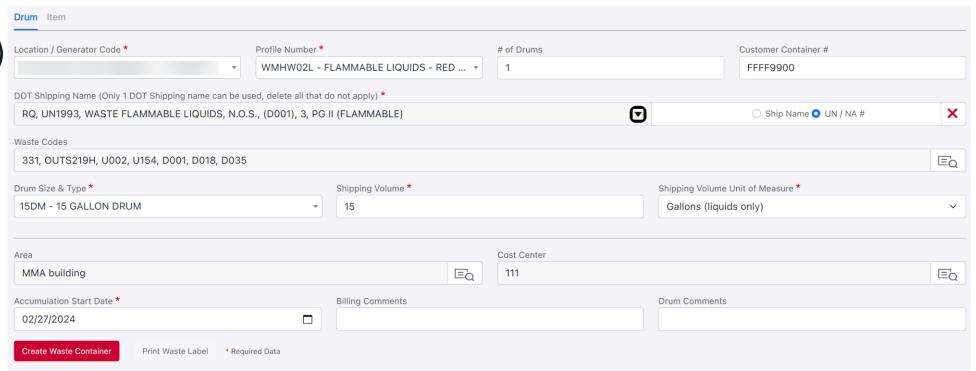
■ RQ = Yes

RQ, UN1993, WASTE FLAMMABLE LIQUIDS, N.O.S., (D001),	, 3, PG II	>
DOT Shipping Name	Flammable liquids, n.o.s.	
Pre Shipping Name		
Post Shipping Name		
Ship Name Modifier	○ None ○ Mixture ○ Solution	
N.O.S Constituents	D001	
UN/NA #	UN1993	
DOT Hazard Class	3	
Subsidary Hazard Class		
Subsidary Hazard Class		
Packing Group	PG II	~
EPA Hazardous Waste	○ Yes ○ No	
Is this material a Poisonous by Inhalation Hazard per 49 CFR?	○ Yes ○ No	
Hazard Zone	○ No Zone ○ Zone A ○ Zone B ○ Zone C ○ Zone D	
RQ Flag?	• Yes O No	
If Yes, enter RQ Text	Flammable	



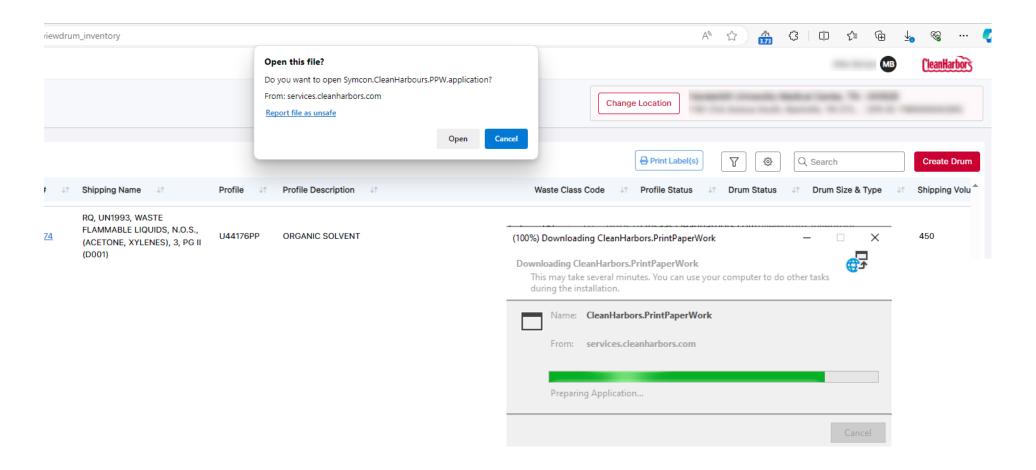
# Waste Inventory: Create Waste Inventory > Drum > Filled in

RQ (FLAMMABLE)





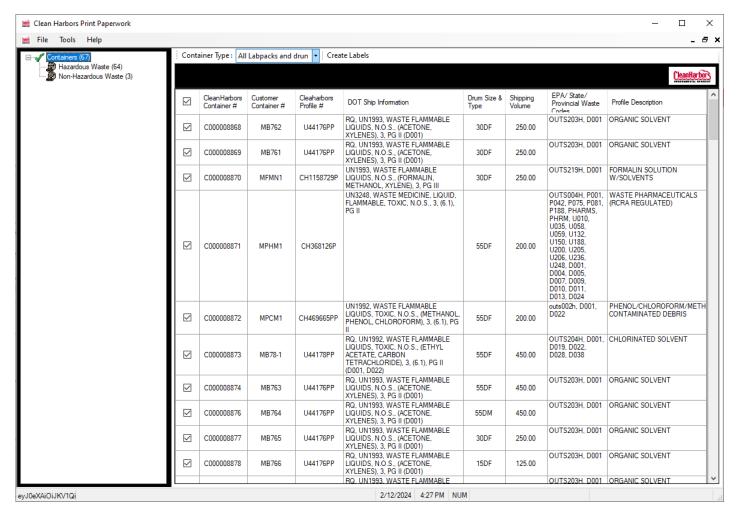
## <u>Waste Inventory:</u> <u>View Waste Inventory > Print Label(s)</u>

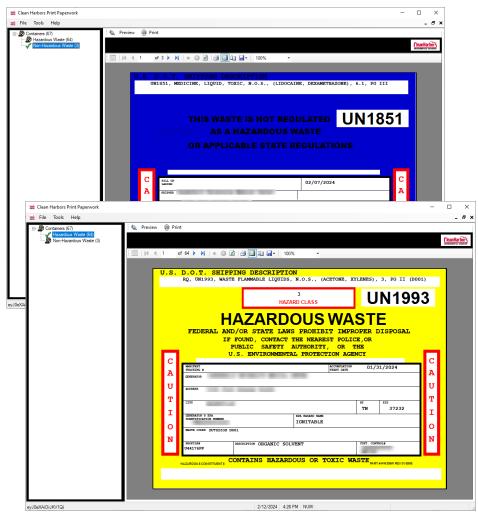




### **Waste Inventory:**

### **View Waste Inventory > Print Label(s)**

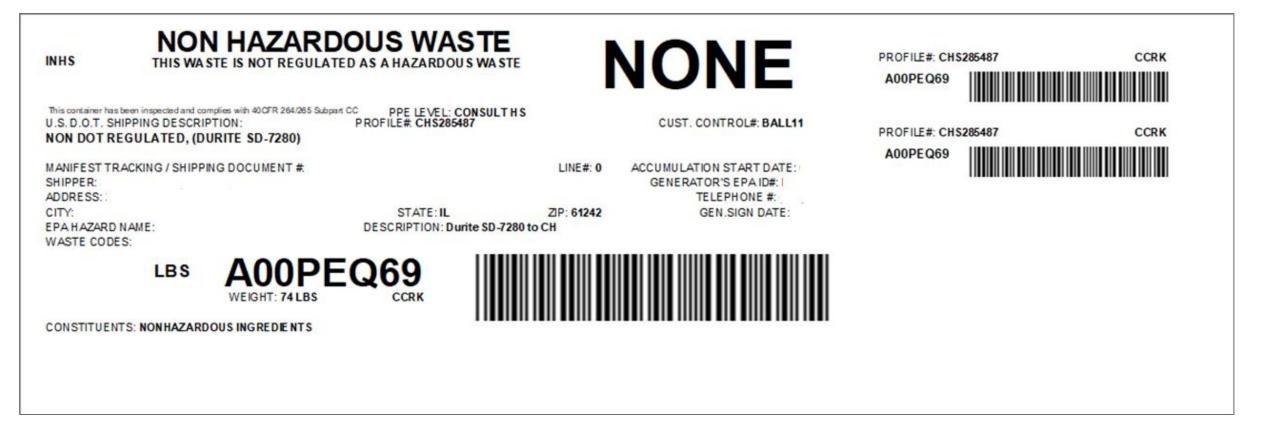






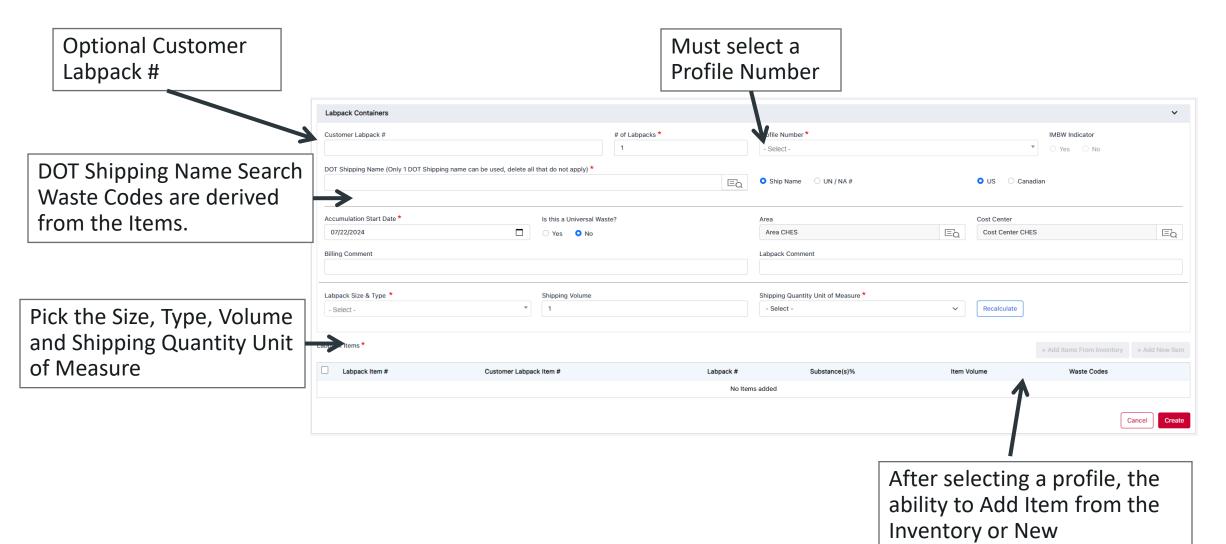


## New Announcement: New labels coming to you soon



Note: The new Label format is being released in Phases by Region and Business Unit.

# **Waste Inventory: Create Labpack**

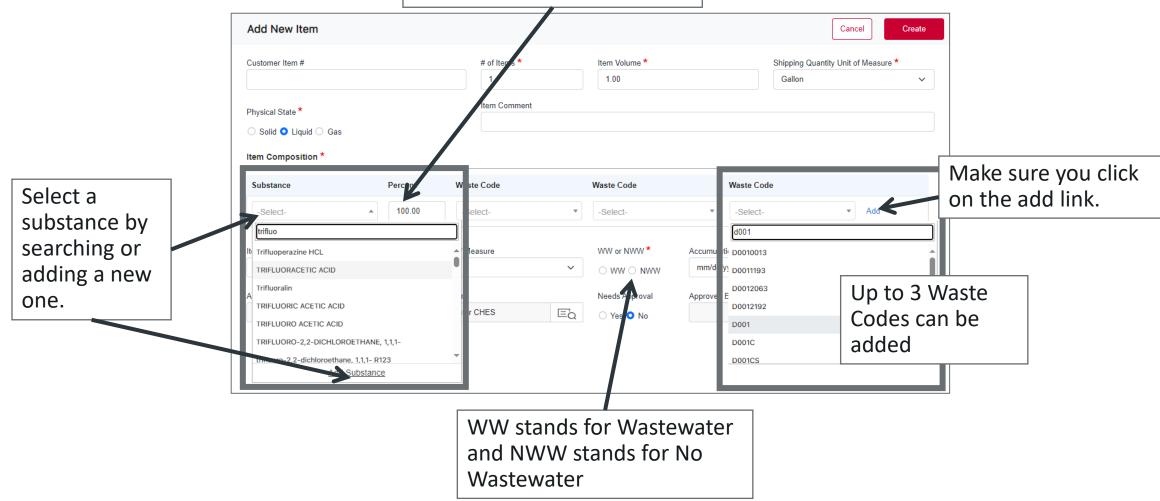






## **Waste Inventory: Add or Edit Items**

Multiple substances require a percentage split





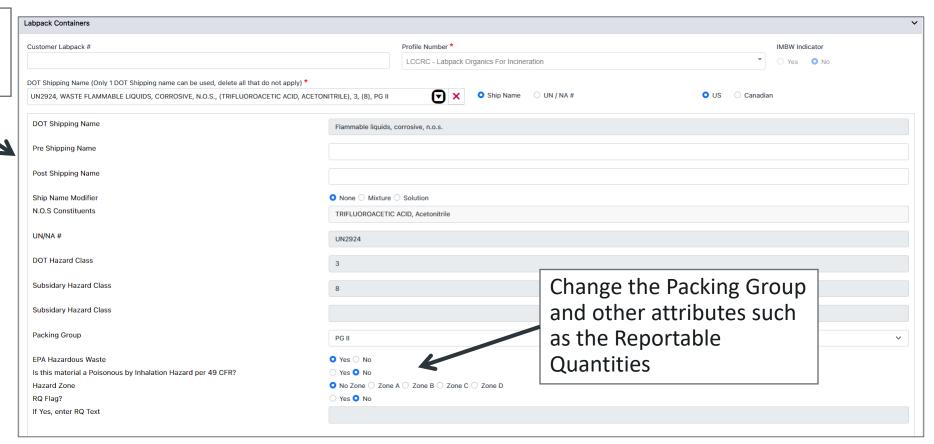
# **Waste Inventory: Complete Labpack**

DOT Shipping name search options and the ability to make edits. Labpack Containers Customer Labpack # LCCRC - Li DOT Shipping Name (Only 1 DOT Shipping name can be used, delete all that do not apply) \* O Ship Name UN / NA # US — Canadian UN2924, WASTE FLAMMABLE LIQUIDS, CORROSIVE, N.O.S., (TRIFLUOROACETIC ACID, ACETONITRILE), 3, (8), PG I Waste Codes \* N.O.S Constituents F002, D001, D022 Ξq TRIFLUOROACETIC ACID, Acetonitrile Ξq Accumulation Start Date Is this a Universal Waste? Cost Center CHES 07/22/2024 Ξq Waste Codes and N.O.S. Constituents are Billing Comment derived from the Labpack Items. Labpack Size & Type 7 Shipping Volu 55 Pounds Recalculate 55DF - 55 GALLON PLASTIC/FIBER DRUM Labpack Items \* + Add Items Fr + Add New Item Labpack Item # Customer Labpack Item # Labpack # Substance(s)% Item Volume C000024151 Acetonitrile - 100.000% 1 Pound D001, D022 1000001902 C000024151 TRIFLUOROACETIC ACID - 100.000% 1 Pound F002 Cancel



### **DOT Shipping Name editing**

Ability to add Pre or Post Shipping name







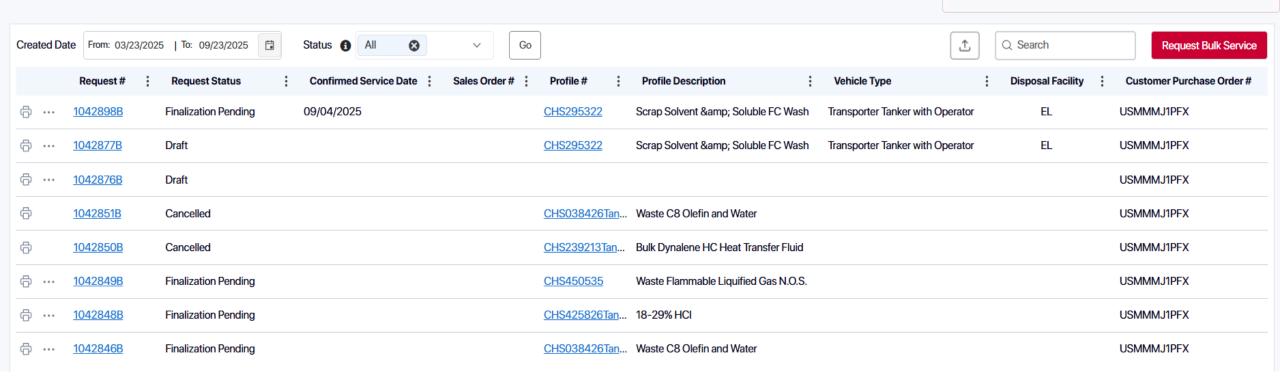
# **Bulk Request**

For support with using the Online Services, review the guide for <u>Bulk request</u>. If you can't find what you need in one of the Quick Reference guides, call 877.333.4244 or email wastepickup@cleanharbors.com. Support is available from 8:00 am to 8:00 pm EST.



#### CleanHarbo

#### **Bulk Service Request Summary**



# **Benefits of Utilizing the CHOS Bulk Request Process**

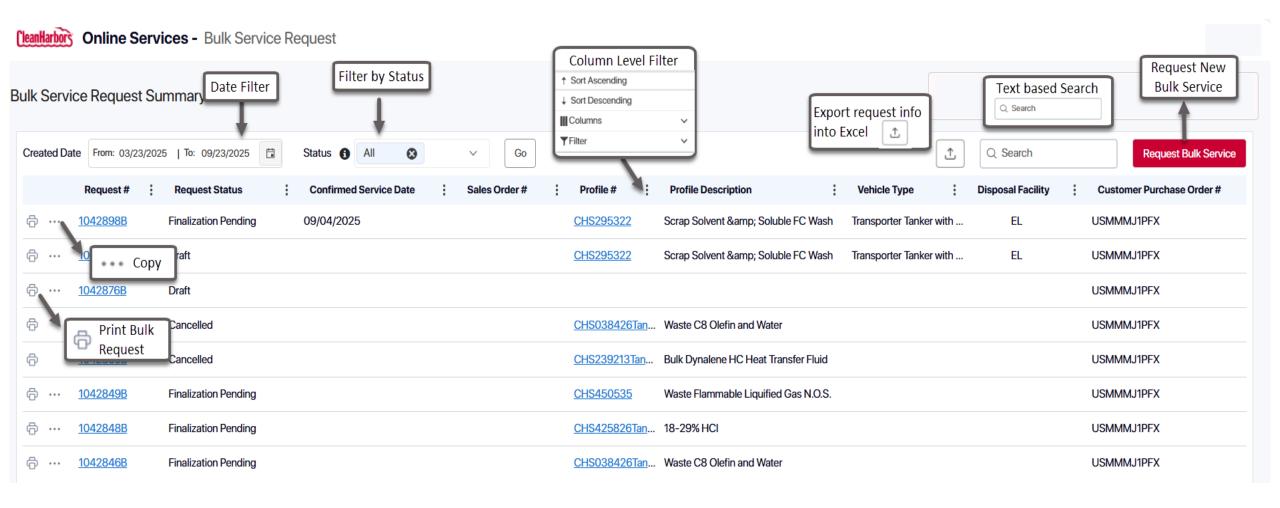
- Reduces phone calls and emails with a self-service form to create a pickup request.
- Provides 24/7 access and visibility into current and past requests.
- Our Customer Service team supports fulfilment.





#### **Bulk Request Summary Page Overview**

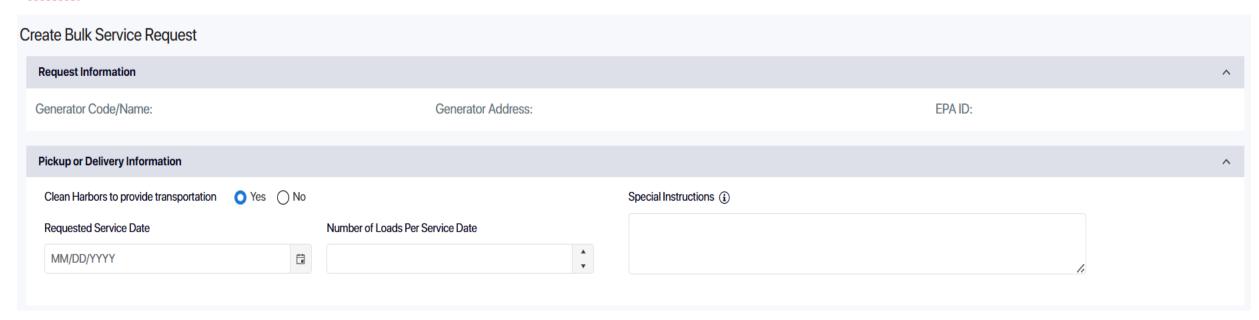




# **Bulk Request: Create Bulk Service Request**



#### CleanHarbors Online Services - Bulk Service Request

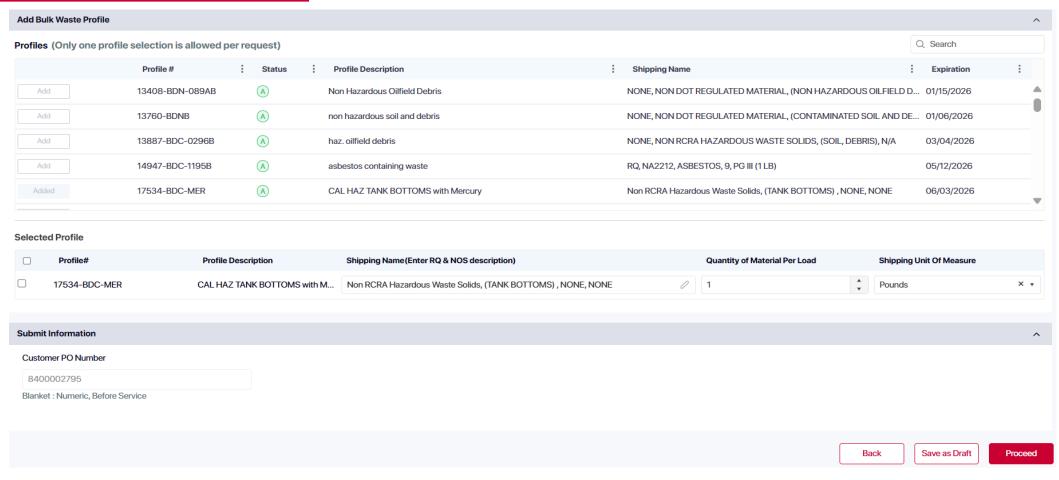


When the user clicks on **Request Bulk Service**, the system navigates to the **Create Bulk Service Request** page. Based on the selected GEN ID, the Generator Code, Address, and EPA ID are automatically populated. The user can choose if they require Clean Harbors to provide transportation and must enter the requested service date along with the number of loads for that date. A text box is also available to capture any special instructions, if required.

### **Bulk Request:**

#### **Create Bulk Service Request**

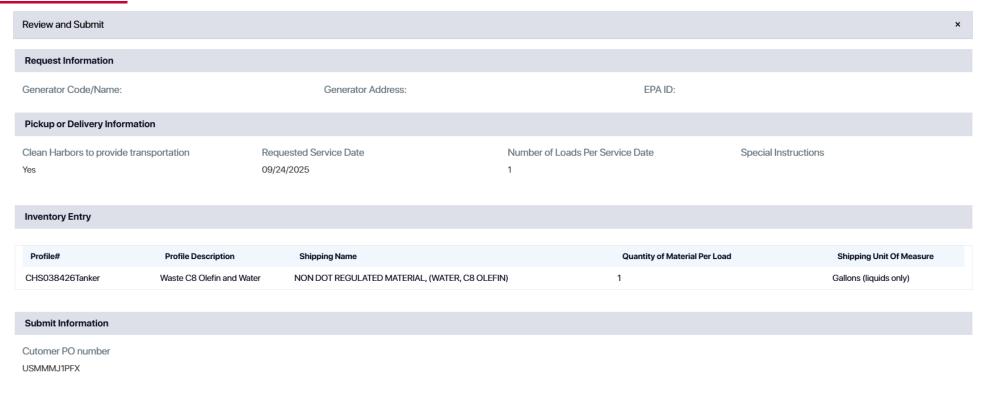




Click **Add** to select the desired profile from the available list, then enter the **Quantity of Material Per Load** and the **Shipping Unit of Measure** (Will be derived from the profile selected). Only one profile can be added per request. To remove a selected profile, mark the checkbox next to it and use the remove function.

## **Bulk Request:**Review and Submit





Cancel

Once all mandatory information has been entered, click **Proceed** to navigate to the **Review and Submit** tab. Here, the user can review all entered details before submitting the bulk request.



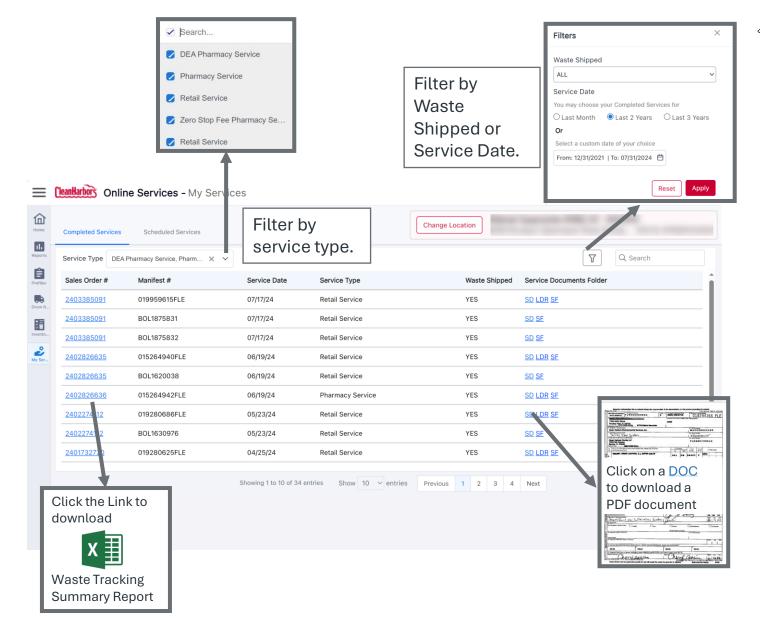
# My Services

For support with using the Online Services, review the guide for My Services. If you can't find what you need in one of the Quick Reference guides, call 877.333.4244 or email wastepickup@cleanharbors.com. Support is available from 8:00 am to 8:00 pm EST.



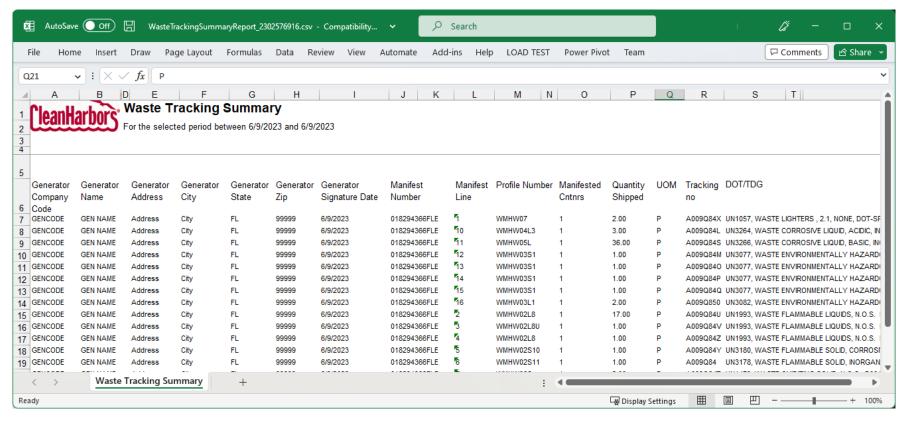
# **My Services: Completed Services**

- Orders with waste shipped will be hyperlinked to a waste tracking summary report.
- 'Service Type' column provides additional information about the type of order: Retail, Pharmacy, DEA, Fuel, etc.
- Service documents are available for download
  - SD = Shipping Document (Manifest, Weight Ticket)
  - SF = Survey Form
  - LDR = Land Disposal Restrictions
  - DEA = Drug Enforcement Agency
  - NW = No Waste
  - **COD** = Certificate of Disposal





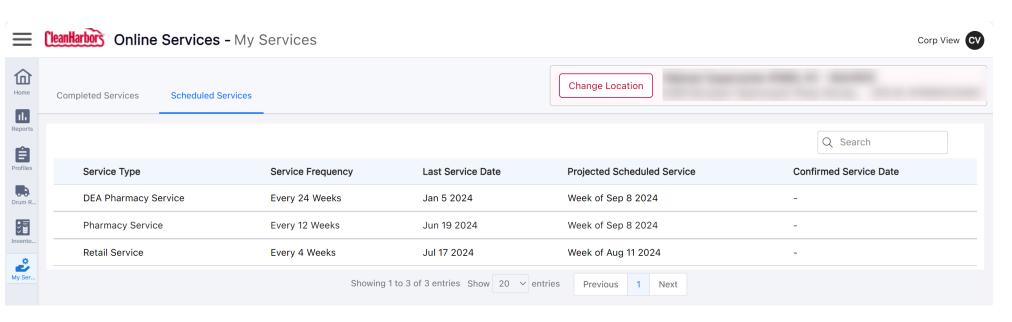
# **Completed Services: Waste Tracking Summary Report**



**Please Note:** a Waste Tracking Summary report with more columns, can be run for multiple locations or bill-to accounts from the Reports section of the system.



## My Services: Scheduled Services



- Service Type: additional information about the type of order: Retail, Pharmacy, DEA, Fuel, etc...
- **Service Frequency:** service term of generator/customer and the type of service
- Last Service Date: when service was performed last.
- Projected Scheduled Service: expected 'week of' service based on the 'Last Service Date' and 'Service Frequency'
- **Confirmed Service Date:** Shows when the service has been placed on a route and has confirmed service date, otherwise it shows 'blank'.
- Orders without a service frequency will appear with the 'Service Frequency' and 'Last Service Date' as blank, 'Projected Scheduled Service' and 'Confirmed Service Date' will display and update accordingly





### **Conclusion**



#### **Ease of Use**

Leverages modern technology and security standards



#### **Improved efficiencies**

Instant access to data



#### **Cost savings**

Increase productivity for the customer and Clean Harbors



#### **Integrated system**

Streamlines reporting, profiles approvals, order processing







