Clean Harbors Online Services

Overview: November 2025

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For support with using the Online Services, review the resources page. If you can't find what you need in one of the Quick Reference guides, call 877.333.4244 or email wastepickup@cleanharbors.com. Support is available from 8:00 am to 8:00 pm EST.
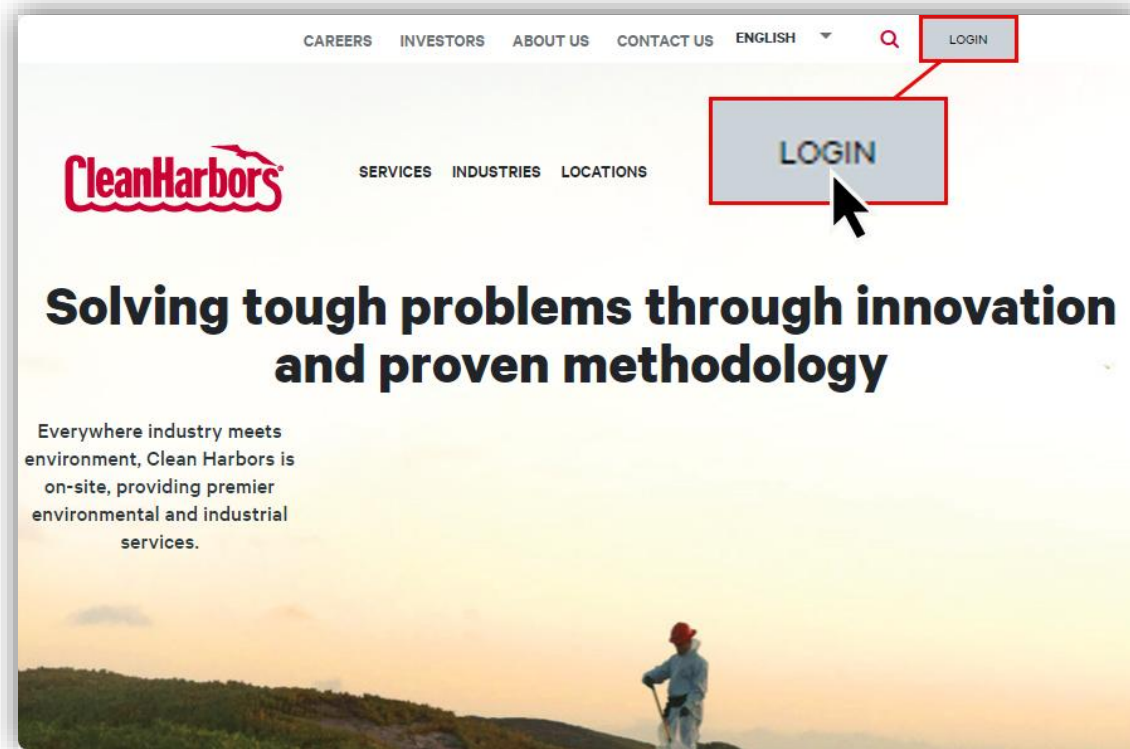
Access and Login

For support with using the Online Services, review the logging in guide. If you can't find what you need in one of the Quick Reference guides, call 877.333.4244 or email wastepickup@cleanharbors.com. Support is available from 8:00 am to 8:00 pm EST.
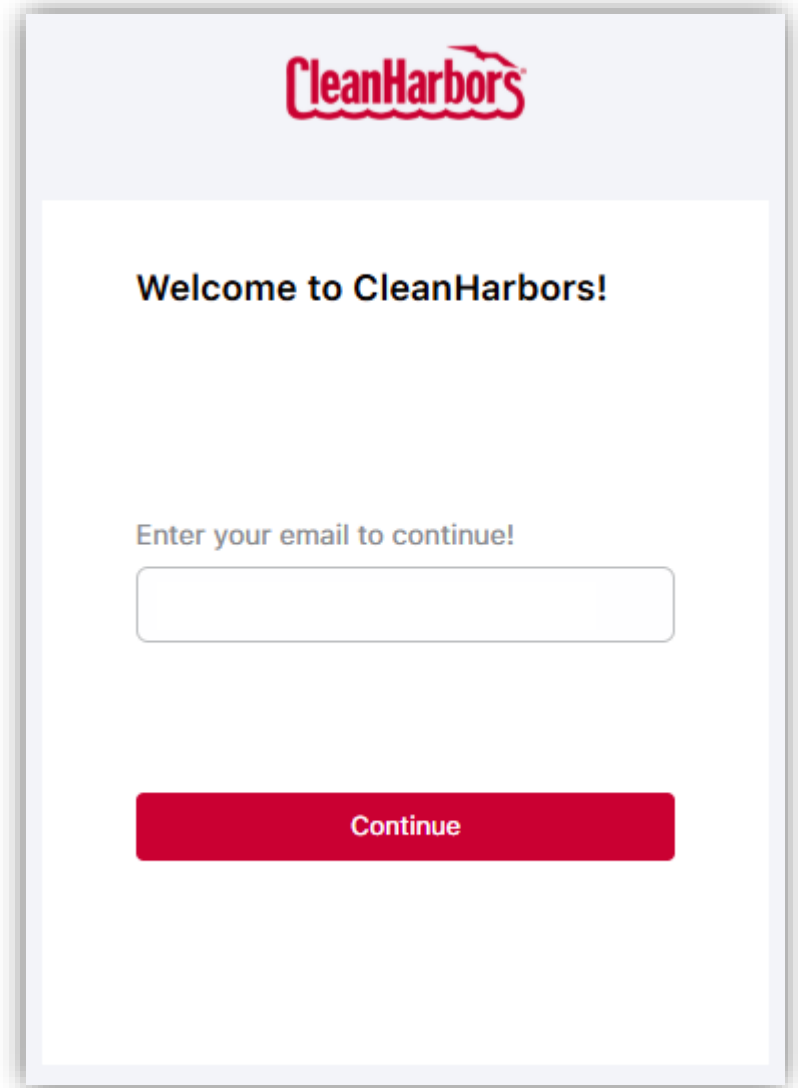
Clean Harbors Online Services (CHOS)

www.cleanharbors.com

How to Login

- Your account manager or support team will set you up in our Customer Relationship Management (CRM) system.

- From there, you will go to our login page and enter the email address you provided to your account manager.

- You can also go through the [Online Services – Sign In User Guide](#) for a guide through the registration and login process

- If your email address is not found in our CRM, you will be sent to the registration page, which will ask you to fill out the form with your details. Detailed in the next slide
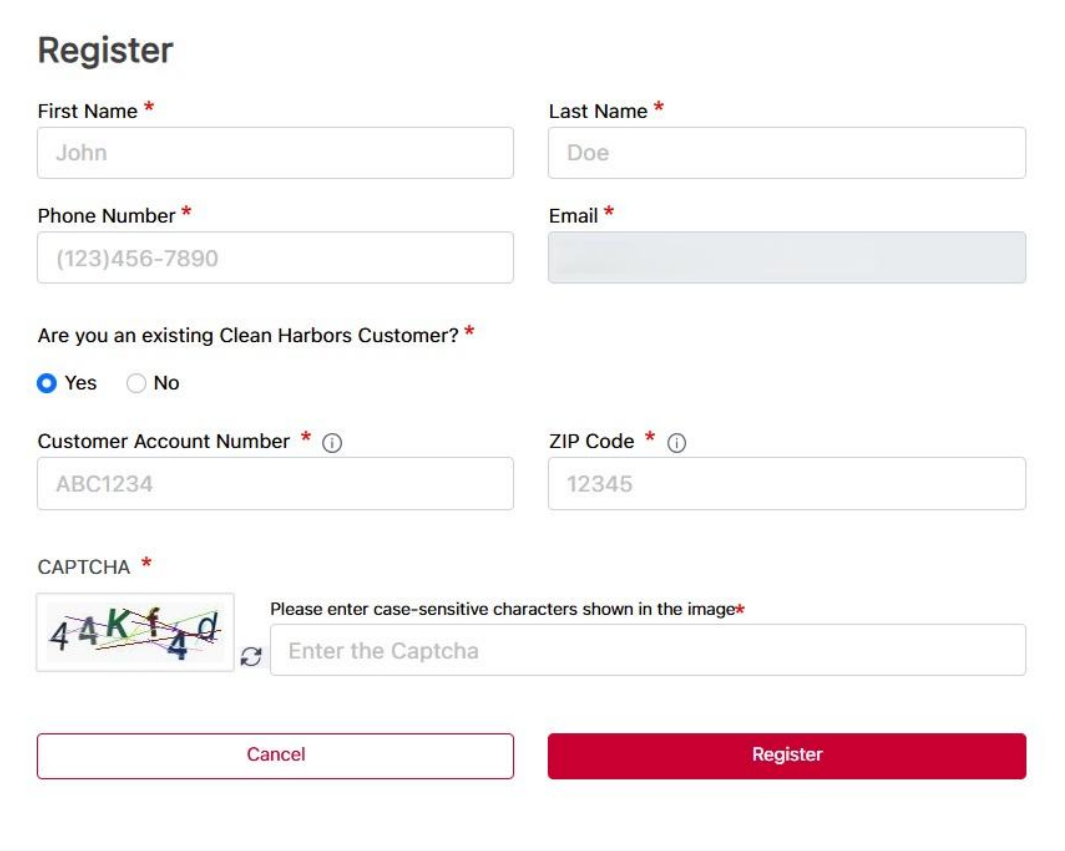
Registration Page

- Fill Out the Registration Form if your email address is not found in our CRM

- You'll need to provide mandatory info marked with a red asterisk (*)

- Click **Submit** or **Register** once the form is complete.

- You'll typically receive an email confirming your registration request.

- A Clean Harbors team member will validate your request and confirm when you have access.

Change Password

To change your current password, please **log out** of the CHOS portal. Then, when you attempt to log back in, follow the steps below:

- Enter your Email Address and click Continue
- Click Forgot/Reset Your Password
- Once you are redirected to the CHOS login page, enter your registered email ID in the Email Address field and click **Send Verification Code**
- A verification code is sent to your registered email ID
- Enter the verification code in the Verification Code field
- Click **Verify code.**
- Click **Continue**.
- Enter your new password in the New Password and Confirm New Password fields.
- Click Continue
- You will be redirected to the customer portal

Welcome to CleanHarbors!

Email Address

Password

Enter your password.

Forgot/Reset your password?

Sign In

Settings

For support with using the Online Services, review the resources page. If you can't find what you need in one of the Quick Reference guides, call 877.333.4244 or email wastepickup@cleanharbors.com. Support is available from 8:00 am to 8:00 pm EST.

Settings:
Email Preferences

- Select the notifications you would like to receive

  - Drum Request Order Approval

  - Profile Approval

  - Profile Recertification

  - Shipment Delivery

Settings:
Email Preferences > Shipment Delivery

- When a shipment arrives at a Clean Harbors facility, an email is sent to CHOS users who have the shipment delivery flag set to "Yes."

- The Document Tracking # link provides access to a copy of the manifest.

- The names of the manifested facilities, along with the generator signature and facility signature dates, are presented in a table.

CleanHarbors   **Online Services**

To: User Name
Subject: Shipment Delivery Notification

The following shipment(s) have been delivered to a Clean Harbors Facility. Click on the document tracking # to view or download a copy for your records.

Generator ID Location Address, City State, ZIPCODE

Document Tracking #	Manifested Facility	Generator Signature Date	Facility Signature Date
017693103FLE	El Dorado, AR Facility	12/11/2023	12/23/2023
017694834FLE	El Dorado, AR Facility	12/12/2023	12/14/2023

Generator ID Location Address, City State, ZIPCODE

Document Tracking #	Manifested Facility	Generator Signature Date	Facility Signature Date
018288396FLE	Bartow, FL Facility	11/13/2023	11/27/2023

Generator ID Location Address, City State, ZIPCODE

Document Tracking #	Manifested Facility	Generator Signature Date	Facility Signature Date
018606126FLE	El Dorado, AR Facility	12/09/2023	12/26/2023

Generator ID Location Address, City State, ZIPCODE

Document Tracking #	Manifested Facility	Generator Signature Date	Facility Signature Date
017648969FLE	Kimball, NE Facility	12/06/2023	12/13/2023
017648976FLE	Kimball, NE Facility	12/13/2023	12/26/2023

If you have any questions, feel free to contact us by email at wastepickup@cleanharbors.com or by phone at 877-333-4244.

Thank you for choosing Clean Harbors. We appreciate your business.

CleanHarbors

This email was sent from a notification only address that cannot accept incoming email. Please do not reply to this message.

You are receiving this message because you have requested service from Clean Harbors. We do not rent or sell your information to any third parties. For more information, please read our Privacy Policy. Our address is 42 Longwater Drive, Norwell, MA, 02061.

Home Page and Locations

For support with using the Online Services, review the guide for locations. If you can't find what you need in one of the Quick Reference guides, call 877.333.4244 or email wastepickup@cleanharbors.com. Support is available from 8:00 am to 8:00 pm EST.

Home Page

Reports that help to gather information to meet federal, state, and internal reporting requirements.

Creating waste profiles with help from AI to fill in form fields and speed up the approval process to keep your projects moving forward.

It's important to check. To launch the location navigation feature, click on the company name, address, and EPA ID.

Michael **MB**

Hello, Michael
Welcome to Clean Harbors Online Services

Change Location | AEEEE Commerce Test Validation1 - ECOMT1
test address, Addison, TX 75001 US | EPA ID: PENDING

Home

Reports

Profiles

Drum R...

Invento...

My Ser...

Bulk Re...

Reports

Smart Profile

Drum Request

Drum request enables the customer to schedule a pickup of containerized waste.

Waste Inventory

My Services

Bulk Request

Manage waste inventory located in waste storage locations.

View all your completed services and their shipping document. Depending on the services provided, users can view upcoming dates.

Allows you to request and view shipments of bulk waste profiles.

Note: Not all customers see all tiles.

CleanHarbors

Getting Started: View/Select Generators

- The View/Select Generator page identifies all Company Codes (WIN IDs) assigned to the user
  - Displays data associated with each account
  - Company address information (generator)
  - Billing code and address (cust/gen info)
  - EPA ID #
- It is essential to validate that the user is working on the correct location

Change Location	World Airport, CA : WI1010									Close	Apply & Continue
	200 Wisconsin Avenue, Los A...	EPA ID: CAL000 000									

	Code	Company Name	Type	Company Address	City	State	Zip	Country	EPA Id	Billing Code	Billing Address
○	1S0015	123 Lab	Brok/Gen	Address 123	Baytown	TX	77523	US	QWOIURWT	UN000044	777 Brisbane, Housto...
○	3191103	Norwell DC	Brok/Gen	Address 123	Houston	TX	77043	US			
○	3D0239	XYZ Company	Brok/Gen	Address 123	Berkeley	CA	94710	US			
○	3M00165	Oakdale Warehouse	Generator	Address 123	Brookings	SD	57006	US			
○	3M0479	Labtown LLC	Cust/Gen	Address 123	Austin	TX	78753	US			

Showing 1 to 10 of 30 entries   Previous   1   2   3   Next   10 ⌄

NOTE: To access more locations in CHOS, contact your account manager and ask to be added as a contact. Once in our CRM, you will see the associated site in CHOS.

Reports

For support with using the Online Services, review the guide for reports. If you can't find what you need in one of the Quick Reference guides, call 877.333.4244 or email wastepickup@cleanharbors.com. Support is available from 8:00 am to 8:00 pm EST.

Reports

Self-service fulfillment of regulatory and internal reporting requirements.

- **Manifest Tracking** – summary of shipping activity with links to view and print final copies of shipping papers.

- **Waste Tracking** – a detailed or summary view of shipment history and confirmation of final disposition.

- **Customer Biennial Data Extract** – Easily download the data needed to satisfy biennial regulatory reporting requirements.

- **Certificate of Disposal** – view and print certificates by shipping document.

- **Area and Cost Center Disposal Tracking** – track shipped waste back to areas and cost centers.

- **Inventory**– lists all container data related to current inventory.

- **Profile Summary** – produce a list of profiles, including profile info, approval status, and approved facilities.

- **Invoice Summary** – provides access to invoice history and images.

Reports:
Customer Biennial Data Extract Report

- This data extract is an excellent tool for large quantity generators when completing U.S. EPA Biennial Reports.

- It produces a report in a CSV/PDF/Excel file of manifest information for biennial and other compliance reporting.

#	Field	#	Field
1	genrtr_co_cd	25	mnfstd_facility_epa_id
2	generator_name	26	reporting_management_method_code
3	generator_address	27	branch
4	generator_city	28	wkordr
5	generator_state	29	genrtr_sgntr_dt
6	generator_zip	30	tran1_name
7	generator_epa_id	31	tran1_addr1
8	profil_no	32	tran1_city
9	profil_dscrpn	33	tran1_state
10	federal_wst_codes	34	tran1_zip
11	state_provincial_wst_codes	35	tran1_epa_id
12	source_cd	36	tran2_name
13	form_cd	37	tran2_addr1
14	mnfst_no3	38	tran2_city
15	mnfst_line_no	39	tran2_state
16	mnfst_line_qty	40	tran2_zip_2
17	mnfst_line_uom	41	tran2_epa_id
18	specific_gravity_density	42	tran3_name
19	mnfstd_facility_cd	43	tran3_addr1
20	mnfstd_facility_name	44	tran3_city
21	mnfstd_address	45	tran3_state
22	mnfstd_city	46	tran3_zip
23	mnfstd_state	47	tran3_epa_id
24	mnfstd_zip		

Reports:
Waste Tracking Summary Report

Waste Tracking Summary Report ✕

* These values are mandatory

Start Date: *
12/05/2023

End Date: *
03/05/2024

Generator Code (Choose Max 10): *

Work Order Number:

Manifest Number:

Include Associated Generators(co-linked generators): *
No

Delivery Options: *
○ Download   ○ Email

Note:
1. The difference between the Start Date and End Date cannot be more than 365 days.
2. Report performance is dependent on network factors. Please expect to wait a few minutes for the Report to launch.

Cancel   Submit

- All waste shipments to Clean Harbors

- Filter by Order Number or Manifest Number

- Run the report, including associated locations, tied to the same customer code.

#	Field	#	Field	#	Field
1	customer_code	27	mnfstd_facility_cd	53	final_disposal_facility_date
2	customer_name	28	mnfstd_facility_name	54	profile_wcc
3	customer_address	29	mnfstd_facility_epa_id	55	final_code
4	customer_address_2	30	mnfstd_facility_recd_date	56	reporting_management_method_code
5	customer_city	31	mnfst_no	57	expected_disposal_management_methodcode
6	customer_state	32	mnfst_line_no	58	final_management_method_code
7	customer_zip	33	profil_no	59	federal_wst_codes
8	chain_co_cd1	34	wst_dscrpn	60	state_provincial_wst_codes
9	genrtr_co_cd	35	manifested_cntnrs	61	DOT_TDG
10	generator_name	36	cntnr_type		
11	generator_division	37	mnfst_line_qty		
12	generator_address	38	mnfst_line_uom		
13	generator_city	39	trackg_no		
14	generator_state	40	container_size		
15	generator_zip	41	clean_harbors_inventory_no		
16	generator_epa_id	42	customer_container_no		
17	job_site_address	43	tsca_serial_no		
18	job_site_address_2	44	out_of_service_date		
19	job_site_city	45	drum_wgt		
20	job_site_state	46	drum_wgt_uom		
21	job_site_zip	47	item_qty		
22	job_description	48	specific_gravity_density		
23	genrtr_sgntr_dt	49	final_disposal_facility_cd		
24	branch_co_cd	50	final_disposal_facility_name		
25	sales_order	51	final_disposal_facility_epa_id		
26	cust_po_no	52	out_mnsft		

Reports:
Area and Cost Center Disposal Tracking

Area and Cost Center Disposal Tracking ✕

* This value is mandatory

Start Date: *
12/05/2024

End Date: *
03/05/2025

Generator Code: *
3M Company : 3M00201

Area: *
Select All

Cost Center: *
Select All

Sales Order Number:

Manifest Number:

Include Colink Gens:
No

Delivery Options: *
◉ Download   ◯ Email

Note:
1. The difference between the Start Date and End Date cannot be more than 365 days.
2. Report performance is dependent on network factors. Please expect to wait a few minutes for the Report to launch.

Cancel   Submit

- Filter by Area, Cost Center, Sales Order Number, or Manifest Number

- Ability to include colink gens.

#	Field	#	Field
1	genrtr_co_cd	25	final_code
2	generator_name	26	profil_desc
3	generator_addr_1	27	container_size
4	generator_city	28	shipping_vol
5	generator_state	29	shipping_vol_uom
6	generator_zip	30	container_area
7	mnfstd_co_cd	31	container_cost_center
8	sls_order_no	32	clean_harbors_item_no
9	wkordr	33	item_accum_start_dt
10	mnfst_no	34	customers_item_no
11	mnfst_line_no	35	substance
12	mnfst_line_qty	36	percentage
13	mnfst_line_uom	37	epa_wst_cd_1
14	mnfstd_sgntr_dt	38	epa_wst_cd_2
15	drum_comments	39	epa_wst_cd_3
16	specific_gravity	40	item_qty
17	genrtr_sgntr_dt	41	item_uom
18	generator_epa_id	42	item_area
19	trackg_no	43	item_cost_center
20	Drum_Count	44	item_comment
21	clean_harbors_cntnr_no	45	needs_approval
22	accum_start_date	46	approved_by
23	customer_cntnr_no		
24	profil_no		

Reports:
Insite Inspection Log

1	Form Response ID (Links to the completed inspection form)
2	Work Ticket ID
3	Company Name
4	Company Address
5	Inspctn Type
6	Form / Inspection
7	Rule / Description
8	Inspctn by
9	Created
10	Ticket Status
11	Modified
12	Inspctn dt
13	Comp dt
14	Insp Frequecy
15	area name
16	area type
17	Task ID

- File of all the inspections completed during a one-year timeframe.

- Download or have it emailed in XLS format.

Smart Profile

For support with using the Online Services, review the guide for Smart Profile. If you can't find what you need in one of the Quick Reference guides, call 877.333.4244 or email wastepickup@cleanharbors.com. Support is available from 8:00 am to 8:00 pm EST.

AK

Profile Workbench

Change Location

Status

| All | × | Go |

Create Smart Profile

				Profile Number	Description	Waste Classification Code	Creation ...	Expiration...	Profile Type	Status
👁	🖨	✏	⋯	CH2889705	Bulked Waste Paint - Solid/...		1/8/2025			Tentative
👁	🖨	✏	⋯	CH2812094	Non-Regulated Product - A...	CNO	8/1/2024	8/1/2025	I – Inbound	Approved
👁	🖨	✏	⋯	CH2572770	Activated Carbon - Bulk	CCS	4/11/2024	3/28/2026	W – BULK PR...	Approved
👁	🖨	✏	⋯	CH2554813	Sodium hypochlorite	B28I	4/11/2024	4/11/2025	I – Inbound	Expired
👁	🖨	✏	⋯	CH594724B	Soil/Debris c/w Nickel, BTEX	CANR	4/11/2024	4/11/2025	W – BULK PR...	Expired
👁	🖨	✏	⋯	20085-FY	Hazardous Industrial Waste...	B36D	4/11/2024	3/27/2026	W – BULK PR...	Approved

Benefits of Utilizing the CHOS – Smart Profile

- Manage profiles 24/7 for multiple generator locations from one system.

- System notifications let the user know when action has been taken.

- Utilize the copy feature to minimize the time of data entry.

- Create new profiles, edit, recertify, view, and print existing profiles.

- Most profiles created from the template process will automatically be approved upon submission.

Smart Profile Summary Page Overview

Smart Profile:
Select Shipping Container Type

Drum/Bulk – Create template

Detailed descriptions are in the profile PDF export

If you cannot find a template that matches, click the "Create Smart Profile" button to start from scratch.

Smart Profile:
Create Using a Template

- Templates require minimal user input; the system populates most of the information

- Fill in the remaining required information.

- Click on Validate and fix any errors.

- Please select the Electronic Submission Authorization Type and click on Electronic Submittal to finish.

Smart Profile – Create a Custom Waste Profile

If you don't find a suitable template, click the "Create Smart Profile" button to Start from Scratch.

Create Smart Profile

Create Smart Profile

- The number of fields requiring data entry is significantly reduced.
- Key in a profile number or generate one.
- Answer a few quick questions and then enter your composition.

Create Smart Profile

- When entering the composition, pay close attention to the total minimum (80%) and total maximum (120%) composition percentages.

- The system will prompt you when the minimum and maximum values have not been met.

- Conduct searches using the Trade Name and CAS Number, along with the compositions.

- The system allows you to change the unit of measure (UOM)

Composition (Total minimum composition must be 80%)

Composition / Trade Name / CAS #	Unit of Measure	Min	Max		
ACETONE	% - Percent	5	15	✎	🗑
ISOPROANOL	% - Percent	50	60	✎	🗑
PERCHLOROETHYLENE	% - Percent	1	5	✎	🗑
TOLUENE	% - Percent	25	30	✎	🗑
Water	% - Percent	1	5	✎	🗑

Total Min: 82 %   Total Max: 115 %

- Select -
- % - Percent
- PPM - Parts Per Million
- PPB - Parts Per Billion
- T - (Trace < 1 PPM)

Create Smart Profile

- At any point in the process, click on "Save & Exit" to put the profile in a "Tentative" status on the workbench

- When the composition has been entered, click on Proceed.

Hello Michael! Let's profile this waste stream

-Generate

Composition (Total minimum composition must be 80%)

Composition / Trade Name / CAS #	Unit of Measure	Min	Max		
	- Select -			Add	
ACETONE	% - Percent	5	15	✎	🗑
ISOPROANOL	% - Percent	50	60	✎	🗑
PERCHLOROETHYLENE	% - Percent	1	5	✎	🗑
TOLUENE	% - Percent	25	30	✎	🗑
Water	% - Percent	1	5	✎	🗑

Total Min: 82 %   Total Max: 115 %

Save & Exit   Proceed ✦

Create Smart Profile

To edit the entered Composition / Trade name, click on the pencil.

Users can adjust or edit the recommendations as needed.

Fields with Copilot-generated values are highlighted in a distinct color.

The system will provide recommended values for each of the four sections.

Note: The Smart Profile Copilot recommendations will vary by waste stream.

Smart Profile

- Complete all four profile sections and click validate

- A green check mark indicates completion; errors will be in red

- You are fully responsible for ensuring that the information provided is accurate.

- Finally, you will need to choose the Electronic Submission Authorization Type

Reopen the Copilot by clicking the icon.

Drum Request

For support with using the Online Services, review the guide for [Drum Request](#). If you can't find what you need in one of the Quick Reference guides, call 877.333.4244 or email wastepickup@cleanharbors.com. Support is available from 8:00 am to 8:00 pm EST.

Drum Service Request Summary

Change Location

		Request Number ↓	Request Status	Scheduled Date	Sales Order Number	Drum Request Description	Customer Purchase Order #	Request Comments	Materials & Supplies	Request Source	Creation Date
🖨		1068189	Finalized	11/06/2025	2505852188	Drum Shipment	USMMMJ1PFX		No	Inventory	10/27/2025
🖨	...	1068172	Reserved	11/06/2025		Drum Shipment	USMMMJ1PFX		Yes	Inventory	10/25/2025
🖨		1068152	Finalized	12/04/2025	2505814592	Drum Shipment	USMMMJ1PFX		No	Inventory	10/24/2025
🖨		1068151	Finalization Pending	12/04/2025		Drum Shipment	USMMMJ1PFX		Yes	Inventory	10/24/2025
🖨		1068150	Finalization Pending	12/18/2025		Drum Shipment	USMMMJ1PFX		Yes	Inventory	10/24/2025
🖨		1068149	Finalization Pending	11/20/2025		Drum Shipment	USMMMJ1PFX		Yes	Inventory	10/24/2025
🖨		1068148	Finalization Pending	12/18/2025		Drum Shipment	USMMMJ1PFX		Yes	Inventory	10/24/2025
🖨		1068074	Finalization Pending	12/18/2025		Drum Shipment	USMMMJ1PFX		Yes	Inventory	10/23/2025
🖨		1068070	Finalization Pending	11/06/2025		Drum Shipment	USMMMJ1PFX		Yes	Inventory	10/22/2025
🖨		1068067	Finalization Pending	12/04/2025		Drum Shipment	USMMMJ1PFX		No	Inventory	10/22/2025
🖨		1068033	Finalized	11/20/2025	2505813629	Drum Shipment	USMMMJ1PFX		Yes	Inventory	10/19/2025
🖨		1068031	Finalization Pending	12/18/2025		Drum Shipment	USMMMJ1PFX	dfdfdf Special Requests : sdsds	Yes	Inventory	10/19/2025

Benefits of Utilizing the CHOS: Drum Request Process

- Streamlined Request Process

- Less time with phone calls and e-mails

- Visibility into the status of the request

- No typos, profile numbers are validated

Drum Service Workbench Page Overview

Column Settings ⚙

Drum Service Request Summary

Filter by Date and Status

Change Location

Export request info into Excel 📤

Created Date From: 04/06/2025 | To: 10/06/2025 📅 ⓘ **Status** All (7) ▾ | Go | 📤 ⚙ | 🔍 Search | **Create New Shipment**

	Request Number ↕	Request Status ↕	Scheduled Date ↕	Sales Order Number ↕	Drum Request Description ↕	Customer Purchase Order# ↕	Request Comments ↓	Materials & Supplies ↕	Request Source ↕	Creation Date ↕	Created By ↕
🖨 👁	1067059	Cancelled	11/06/2025		October 2025 shipment		testing	No	Inventory	10/01/2025	
🖨 👁	View 👁	Approved	08/21/2025		FTL Drum Shipment to EL		FTL Drum Shipment to EL	No	Inventory	08/06/2025	Porter, Nichole
🖨 👁 ...	1067907	Reserved	10/16/2025		Drum Shipment			No	Inventory	10/06/2025	Tambabattula, Hem
🖨 👁	1067906	Finalized	10/16/2025		Drum Shipment			No	Inventory	10/06/2025	Tambabattula, Hem
🖨 👁	Edit & Cancel •••		10/16/2025		FTL Drum Shipment to EL			No	Inventory	10/02/2025	DeLisio, Salvatore
🖨 👁	1066557	Approved	10/16/2025		FTL Drum Shipment to EL			No	Inventory	09/30/2025	DeLisio, Salvatore
🖨 👁	1065305	Approved	10/02/2025		Drum Shipment			No	Inventory	09/25/2025	DeLisio, Salvatore
🖨 👁	1063312	Approved	10/02/2025		Drum Shipment			No	Inventory	09/19/2025	DeLisio, Salvatore
🖨 👁	1061566	Approved	09/18/2025		Drum Shipment to EL			No	Inventory	09/15/2025	DeLisio, Salvatore
🖨 👁	1061563	Approved	09/18/2025		FTL Drum Shipment to EL			No	Inventory	09/15/2025	DeLisio, Salvatore

Create New Shipment

Column Settings ✕

☑ Drum Request Description
☑ Customer Purchase Order#
☑ Request Comments
☑ Request Source
☑ Creation Date
☑ Request Initiated By

Cancel | Save

Once an inventory is created, the user can create a new shipment by selecting "Create New Shipment" from the Drum Service workbench.

Drum Request Status Descriptions

- **Tentative:** Your request is in the draft stages, please act to Reserve, Reserve & Finalize, or Cancel your request.

- **Reserved:** Space has been reserved. You must Finalize or Cancel your request 3 days before your scheduled date.

- **Reservation Pending:** Clean Harbors is working to reserve space for your request. You will receive an email confirmation once it is complete.

- **Finalized:** Your request has been finalized. If modifications are needed, contact Customer Service @ 877-333-4244.

- **Finalization Pending:** Clean Harbors is working to finalize your request. You will receive an email confirmation once it is complete.

- **Approved:** Your request for service has been approved. If modifications are needed, contact Customer Service @ 877-333-4244.

- **Cancelled:** Your request for service has been cancelled.

Drum Request:
Choose Shipment Type

On the Drum Request Summary page, click Create New Shipment. Then, select the preferred shipment type: By Profile or By Inventory.

Drum Request:
Request Information

Request Information

Description *

Drum Shipment

Request Type *

○ Reserve (Allows you to reserve space on a truck while having the ability to make modifications to your request. You must finalize your inventory 48 hours in advance of your service date)

○ Reserve and Finalize (You have all necessary details to finalize your request; no additional modifications can be made)

Estimated Space to Reserve (55 Gallon Equivalent) ⓘ *

55

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1. The Description field will be prepopulated with *"Drum Shipment"*. The user can modify this description if needed.

2. Select your preferred Request Type:

Reserve – Allows you to reserve space on a truck while retaining the ability to make modifications to your request. Inventory must be finalized 48 hours prior to the service date. Enter the Estimated Space to Reserve (in 55-gallon drum equivalents).

Reserve and Finalize – Choose this option if you have all the necessary details to finalize your request. No further modifications can be made after submission.

Drum Request:
Pickup Information

Use one of the following options to request a service date:
- Request an Available Milkrun Date by clicking the dates highlighted.
- Request a Preferred Service Date by selecting the desired date from the calendar.

Drum Request:
Add Containers: By Inventory

Click Add to select profile(s) from the available list, then enter the number of containers and container size.
To remove a profile, select its checkbox and click Remove.

Drum Request:
Add Containers: By Profile

Add Profile Waste (Select at least 1 profile to proceed)

Profiles

Click "+Add More" to add profiles under Selected Profiles

	Profile Description	Shipping Name	Status	Expiration
+ Add More	EPP water	N/A, NON D.O.T. REGULATED, N/A, (EPP WATER)	(A)	09/11/2026
+ Add More CHS355915	Inorganic Lamination Coating	N/A, NON D.O.T. REGULATED, N/A, (INORGANIC LAMINATION COATING)	(A)	09/11/2026

T / E / D: Profiles requiring edit or recertification

Selected Profiles   ② - Remove   Search

No. of Containers can be edited Manually

	Profile#	Profile Description	# of Containers	Container Size
☑ ①	CHS355915	Inorganic Lamination Coating	5	▼
☐	CHS295902	EPP water	1	▼
☐	CHS295902	EPP water	1	▼

Click on the Drop down to select container size

1. Select the profile that needs to be removed
2. Click on the "Remove" option

Drum Request: Materials

Purchase Materials

Trending Orders

Container - Steel
Product #: DM85STLN
Unit of Measure: EA

[−] 1 [+]

Container - Steel
Product #: DM85STL
Unit of Measure: EA

[Add]

Container - Steel
Product #: DM5STL
Unit of Measure: EA

[Add]

[Add Other Material]

Container - Steel
Product #: DM5CSTL
Unit of Measure: EA

[Add]

Current Orders

Product Cate...	Unit of Mea...	Product	Product Description	Quantity	Actions
Container - Steel	EA	DM85STLN	85 Gal / 320 Litre Steel Drum, New 1A2/X400/S	[−] 1 [+]	🗑 Remove

Easily add previously purchased or other materials to view a wide range of supplies. Use the +/- buttons to adjust quantities or click Delete to remove an item from the current order.

Drum Request:
Add Other Materials

Purchase Materials ✕

Recent Orders   **Additional Materials**

🔍 Search

Product Category ⋮	Unit of Measure ⋮	Product ⋮	Product Description	⋮
Absorbents	BAG	SORBVERM	Vermiculite 4 cuft	➕ Add
Container - Accessories	EA	DMPALDOT	DOT Rated Heavy Duty Pallet	➕ Add
Container - Accessories	EA	VENTEDBUNG	Vented Bung Cap	➕ Add
Container - Fiber	EA	DMWRANG	Waste Wrangler	➕ Add

Current Orders

Product Category	Unit of Measure ⋮	Product ⋮	Product Description	⋮	Quantity	⋮
Container - Steel	EA	DM85STLN	85 Gal / 320 Litre Steel Drum, New 1A2/X400/S		➖ 1 ➕	🗑 Remove

...e variety of material and supply items to meet your environmental needs. Please provide a brief description of the item(s) and ... Clean Harbors Representative regarding the status of your request.

Close   **Save**

Purchase Materials ✕

Recent Orders   Additional Materials

Product Category ↑ ⋮	Unit of Measure ⋮	Product ⋮	Product Description	⋮
Container - Fiber	EA	DM55FIBER	55 Gal / 205 Litre Fiber Drum 1G/Y190/S	➕ Add
Container - Poly	EA	DMTOT275	275G / 1100 L Poly TOTE, DOT Rated	➕ Add

Current Orders

Product Category ⋮	Unit of Measure ⋮	Product ⋮	Product Description	⋮	Quantity	⋮
Container - Fiber	EA	DM55FIBER	55 Gal / 205 Litre Fiber Drum 1G/Y190/S		➖ 1 ➕	🗑 Remove
Container - Poly	EA	DMTOT275	275G / 1100 L Poly TOTE, DOT Rated		➖ 1 ➕	🗑 Remove

Material and Supply Special Requests and Comments :

Didn't find what you are looking for? Clean Harbors offers a wide variety of material and supply items to meet your environmental needs. Please provide a brief description of the item(s) and quantities you are looking for. You will receive notification from a Clean Harbors Representative regarding the status of your request.

Close   **Save**

CleanHarbors

Drum Request: Submit

Submit Information

Customer Purchase Order Number *

Blanket : AlphaNumeric, Before Service

EPA Id

Drum Request Comments

Enter any comments here...

Back   Save

Enter the required information and click Proceed. You will be prompted to review and confirm before final submission.
- Click Submit if all request details are accurate.
- If changes are required, click Close to return and make modifications.
- Drum Comments can be used to fill any requirements or specifications regarding the drum.

Waste Inventory

For support with using the Online Services, review the guide for [Waste inventory](#). If you can't find what you need in one of the Quick Reference guides, call 877.333.4244 or email wastepickup@cleanharbors.com. Support is available from 8:00 am to 8:00 pm EST.

Benefits of Utilizing the CHOS: Waste Inventory

- Increases efficiency and accuracy of waste management processes

- Track drums, lab packs, and items located in main storage areas and satellite accumulation areas

- Establishes visibility into real-time inventories and locations

Waste Inventory Workbench Page Overview:

Filters ▽

Waste Inventory: Create Waste Inventory > Drum

- Once the user clicks Create Inventory, select Drums in the Choose Inventory Type pop-up window. This will navigate to the Drum Work page.

SI No.	Drum Detail	Description
1	Customer Drum #	Text field provide users to provide unique number, even after the drum is created
2	No. Of Drums	Max no. of containers to inventory Enter the # of drums
3	Profile Number	Select from the dropdown
4	Drum Size and Type	Predefined - Select from the dropdown
5	Shipping Volume	Auto populate based on Drum size and type
6	Shipping Quantity Unit of Measure	Auto populate based on Drum size and type
7	DOT Shipping Name	Selected based on Profile Number
8	Accumulation Start Date	Select accumulation start date.
9	Area	Reached out to your account manager/ CH teams to set up for you. Click search and select the Area
10	Cost Centre	Click search and select the Cost Center
11	Drum Comment	Enter the drum comments
12	Create	Click on Create to Create Drum

Customer Drum # ①

# of Drums ②
1

Profile Number * ③
Select

Drum Size & Type * ④
Select

Shipping Volume * ⑤
1

Shipping
Select

DOT Shipping Name (Only 1 DOT Shipping name can be used, delete all that do not apply) * ⑦
Search

○ Ship Name ○ UN / NA #   ○ US ○ Canadian

Waste Codes
Search...

Accumulation Start Date * ⑧
10/29/2025

Area ⑨
Area CHES

Cost Center ⑩
Cost Center CHES

Billing Comment

Drum Comment ⑪

Cancel   Create ⑫

Waste Inventory:
Create Waste Inventory > Drum > DOT Shipping Name

DOT Shipping Name (Only 1 DOT Shipping name can be used, delete all that do not apply) *

NONE, BATTERIES, DRY, SEALED, N.O.S., N/A

DOT Shipping Name ①

Batteries, dry, containing potassium hydroxide solid

> Drop down will provide more details on the DOT Shipping Name

Pre Shipping Name

Post Shipping Name

Ship Name Modifier — ⦿ None ◯ Mixture ◯ Solution

N.O.S Constituents

UN/NA # — UN3028

DOT Hazard Class — 8

Subsidary Hazard Class

Subsidary Hazard Class2

Packing Group — NONE

EPA Hazardous Waste ② — ◯ Yes ⦿ No

Is this material a Poisonous by Inhalation Hazard per 49 CFR? — ◯ Yes ⦿ No

Hazard Zone — ⦿ No Zone ◯ Zone A ◯ Zone B ◯ Zone C ◯ Zone D

RQ Flag? ③ — ⦿ Yes ◯ No

If Yes, enter RQ Text

---

1. DOT Shipping Name – Determined by the profile being shipped, based on whether it is hazardous or non-hazardous.
2. EPA (Environmental Protection Agency) Hazardous – Select Yes if the waste has an EPA code; or, select No.
3. RQ Flag (Reportable Quantity) – Mark Yes if the quantity of a hazardous substance meets or exceeds the RQ threshold; or, select No.

Sl No.	Drum Detail	Description
1	Customer Labpack #	Enter the Labpack #
2	No. Of Labpacks	Enter number of items
3	Profile Number	Select from the dropdown
4	IMBW Indicator	Select any one option
5	DOT Shipping Name	Selected based on Profile Number
6	Accumulation Start Date	Select the accumulation start date.
7	Is this a Universal Waste	Select any one option

Sl No.	Drum Detail	Description
8	Area CHES	Click search and select the Area
9	Cost Center	Click search and select the Cost Center
10	Labpack Size & Type	Click dropdown and select
11	Shipping Volume	Enter the shipping volume
12	Shipping Quantity Unit of Measure	Click dropdown and select
13	Labpack Items	Add Items from Inventory/ Add New Item

Waste Inventory: Create Labpack

Waste Inventory: Labpacks - Add Items

Add New Item   Cancel   Create

Customer Item #   # of Items *   Item Volume *   Shipping Quantity Unit of Measure *

[   ]   [1]   [1.00]   [Gallon ▾]

Physical State *   Item Comment

○ Solid   ● Liquid   ○ Gas   [   ]

Item Composition

> Select a substance by searching or adding a new one.

> Multiple substances require a percentage split

> Upto 3 Waste Codes can be added

> Make sure to click on "Add"

Substance	Percent	Waste Code 1	Waste Code 2	Waste Code 3	
Select ▾	100.00	Select ▾	Select ▾	Select ▾	Add

Item Size   Item Unit of Measure   WW or NWW *   Item Type *

[0.00]   [Gallon ▾]   ○ WW   ● NWW   WW- Wastewater   [Glass ▾]
                                                                        NWW - No Wastewater

Area   Cost Center   Needs Approval   Approved By

[Area CHES 🔍]   [Cost Center CHES 🔍]   ○ Yes   ● No   [   ]

Items can be created while adding Labpacks. If there are multiple substances in a Labpack, add all the substances along with their respective percentages, ensuring the total adds up to 100%.

CleanHarbors

Waste Inventory:
Create Waste Inventory > LabPack> Edit Drum Item

	Labpack Item #		Customer Labpack Item #		Labpack #		Substance(s)%		Item Volume		Waste Codes		Exception	
☐	I000000357		ItemTest				TEA BASE CONCENTRATE – 100.000%		4 Gallon		T0023191		No Exception Required	

Labpack Items *   + Add Items From Inventory   + Add New Item

By Clicking on Item #, drum item can be edited

Showing 1 to 1 of 1 entries   Previous   1   Next   50 ▼

Cancel   Create

Edit Drum Item   Cancel   Update

Customer Item #
ItemTest

Item Volume *
4.00

Shipping Quantity Unit of Measure *
Gallon ▼

Physical State *
○ Solid   ● Liquid   ○ Gas

Item Comment

Item Composition*

Substance	Percent	Waste Code 1	Waste Code 2	Waste Code 3	
TEA BASE CONCENTRATE	100	T0023191			🗑

Item Size
0.00

Item Unit of Measure
Gallon ▼

WW or NWW *
○ WW   ● NWW

Accumulation Start Date
10/06/2025 📅

Item Type *
Glass ▼

Area
Area CHES 🔍

Cost Center
Cost Center CHES 🔍

Needs Approval
○ Yes   ● No

Approved By

Waste Inventory: Complete Labpack

Waste Codes and N.O.S. Constituents are derived from the Labpack Items.

Waste Inventory: Item

Sl No.	Drum Detail	Description
1	Customer Item #	Enter the customer item #
2	No. Of Items	Enter number of items
3	Item Volume	Enter item volume
4	Shipping Quantity Unit of Measure	Select from the dropdown
5	Physical State	Select any one option
6	Substance	Enter and select the substance
7	Percent	Enter the percentage

Sl No.	Drum Detail	Description
8	Waste Code	Click dropdown and select and click Add
9	WW (Wastewater) or NWW (No Wastewater)	Select any one option
10	Accumulation Start Date	Select the accumulation start date.
11	Item Type	Select from the dropdown
12	Area CHES	Click search and select the Area
13	Cost Center	Click search and select the Cost Center
14	Create	Click on Create to Create the Item

Waste Inventory:
Create Waste Inventory> Print Label(s)>Launch PPW

Waste Inventory:
View Waste Inventory > Print Label(s)

The PPW application can be launched directly from the Workbench by selecting all the profiles that need to be printed.

Waste Inventory: PPW>Create Labels

Waste Inventory: PPW>One Label

HAZARDOUS WASTE

FEDERAL AND/OR STATE LAWS PROHIBIT IMPROPER DISPOSAL
IF FOUND, CONTACT THE NEAREST POLICE, OR PUBLIC SAFETY AUTHORITY, OR THE U.S. ENVIRONMENTAL PROTECTION AGENCY

UN3159

HAZARD CLASS: 2.2

U.S. D.O.T. SHIPPING DESCRIPTION: PROFILE#: **LA99H**   CUST. CONTROL#:

UN3159, WASTE 1,1,1,2-TETRAFLUOROETHANE, 2.2

MANIFEST TRACKING #:   LINE#: **0**   ACCUMULATION START DATE: **05-16-2024**

GENERATOR: .   GENERATOR'S EPA ID#: **PENDING**

ADDRESS: TELEPHONE #:

CITY: STATE: **TX**   ZIP: **75001**   GEN.SIGN DATE:

EPA HAZARD NAME: **Toxic**   DESCRIPTION: **LABPACK ALKALI METALS KILN READY FOR INCINERATION**

WASTE CODES: **K026**

CONSTITUENTS:

CONTAINS HAZARDOUS OR TOXIC WASTE

Waste Inventory: PPW>Colored Labels

Bulk Request

For support with using the Online Services, review the guide for Bulk request. If you can't find what you need in one of the Quick Reference guides, call 877.333.4244 or email wastepickup@cleanharbors.com. Support is available from 8:00 am to 8:00 pm EST.

Bulk Service Request Summary

Created Date From: 03/23/2025 | To: 09/23/2025   Status ⓘ All ✕ ⌄   Go   ⇧   🔍 Search   **Request Bulk Service**

		Request #	Request Status	Confirmed Service Date	Sales Order #	Profile #	Profile Description	Vehicle Type	Disposal Facility	Customer Purchase Order #
🖨	⋯	1042898B	Finalization Pending	09/04/2025		CHS295322	Scrap Solvent & Soluble FC Wash	Transporter Tanker with Operator	EL	USMMMJ1PFX
🖨	⋯	1042877B	Draft			CHS295322	Scrap Solvent & Soluble FC Wash	Transporter Tanker with Operator	EL	USMMMJ1PFX
🖨	⋯	1042876B	Draft							USMMMJ1PFX
🖨		1042851B	Cancelled			CHS038426Tan...	Waste C8 Olefin and Water			USMMMJ1PFX
🖨		1042850B	Cancelled			CHS239213Tan...	Bulk Dynalene HC Heat Transfer Fluid			USMMMJ1PFX
🖨	⋯	1042849B	Finalization Pending			CHS450535	Waste Flammable Liquified Gas N.O.S.			USMMMJ1PFX
🖨	⋯	1042848B	Finalization Pending			CHS425826Tan...	18-29% HCl			USMMMJ1PFX
🖨		1042846B	Finalization Pending			CHS038426Tan...	Waste C8 Olefin and Water			USMMMJ1PFX

Benefits of Utilizing the CHOS Bulk Request Process

- Reduces phone calls and emails with a self-service form to create a pickup request.

- Provides 24/7 access and visibility into current and past requests.

- Our Customer Service team supports fulfilment.

Bulk Request Summary Page Overview

Bulk Request:
Create Bulk Service Request

When the user clicks on **Request Bulk Service**, the system navigates to the **Create Bulk Service Request** page. Based on the selected GEN ID, the Generator Code, Address, and EPA ID are automatically populated. The user can choose if they require Clean Harbors to provide transportation and must enter the requested service date along with the number of loads for that date. A text box is also available to capture any special instructions, if required.

Bulk Request:
Create Bulk Service Request

Add Bulk Waste Profile

Profiles (Only one profile selection is allowed per request)

Search

	Profile #	Status	Profile Description	Shipping Name	Expiration
Add	13408-BDN-089AB	A	Non Hazardous Oilfield Debris	NONE, NON DOT REGULATED MATERIAL, (NON HAZARDOUS OILFIELD D...	01/15/2026
Add	13760-BDNB	A	non hazardous soil and debris	NONE, NON DOT REGULATED MATERIAL, (CONTAMINATED SOIL AND DE...	01/06/2026
Add	13887-BDC-0296B	A	haz. oilfield debris	NONE, NON RCRA HAZARDOUS WASTE SOLIDS, (SOIL, DEBRIS), N/A	03/04/2026
Add	14947-BDC-1195B	A	asbestos containing waste	RQ, NA2212, ASBESTOS, 9, PG III (1 LB)	05/12/2026
Added	17534-BDC-MER	A	CAL HAZ TANK BOTTOMS with Mercury	Non RCRA Hazardous Waste Solids, (TANK BOTTOMS) , NONE, NONE	06/03/2026

Selected Profile

	Profile#	Profile Description	Shipping Name(Enter RQ & NOS description)	Quantity of Material Per Load	Shipping Unit Of Measure
☐	17534-BDC-MER	CAL HAZ TANK BOTTOMS with M...	Non RCRA Hazardous Waste Solids, (TANK BOTTOMS) , NONE, NONE ✎	1	Pounds ✕ ▾

Submit Information

Customer PO Number

8400002795

Blanket : Numeric, Before Service

Back   Save as Draft   Proceed

Click **Add** to select the desired profile from the available list, then enter the **Quantity of Material Per Load** and the **Shipping Unit of Measure** (Will be derived from the profile selected). Only one profile can be added per request. To remove a selected profile, mark the checkbox next to it and use the remove function.

Bulk Request: Review and Submit

Review and Submit ×

Request Information

Generator Code/Name: Generator Address: EPA ID:

Pickup or Delivery Information

Clean Harbors to provide transportation   Requested Service Date   Number of Loads Per Service Date   Special Instructions
Yes   09/24/2025   1

Inventory Entry

Profile#	Profile Description	Shipping Name	Quantity of Material Per Load	Shipping Unit Of Measure
CHS038426Tanker	Waste C8 Olefin and Water	NON DOT REGULATED MATERIAL, (WATER, C8 OLEFIN)	1	Gallons (liquids only)

Submit Information

Cutomer PO number
USMMMJ1PFX

Cancel   Submit

Once all mandatory information has been entered, click **Proceed** to navigate to the **Review and Submit** tab. Here, the user can review all entered details before submitting the bulk request.

My Services

For support with using the Online Services, review the guide for [My Services](#). If you can't find what you need in one of the Quick Reference guides, call 877.333.4244 or email wastepickup@cleanharbors.com. Support is available from 8:00 am to 8:00 pm EST.

My Services: Completed Services

- Orders with waste shipped will be hyperlinked to a waste tracking summary report.

- 'Service Type' column provides additional information about the type of order: Retail, Pharmacy, DEA, Fuel, etc.

- Service documents are available for download

  - **SD** = Shipping Document (Manifest, Weight Ticket)

  - **SF** = Survey Form

  - **LDR** = Land Disposal Restrictions

  - **DEA** = Drug Enforcement Agency

  - **NW** = No Waste

  - **COD** = Certificate of Disposal

☑ Search...
☑ DEA Pharmacy Service
☑ Pharmacy Service
☑ Retail Service
☑ Zero Stop Fee Pharmacy Se...
☑ Retail Service

Filters ✕

Waste Shipped
ALL

Service Date
You may choose your Completed Services for
○ Last Month ● Last 2 Years ○ Last 3 Years

Or
Select a custom date of your choice
From: 12/31/2021 | To: 07/31/2024

Reset   Apply

Filter by Waste Shipped or Service Date.

CleanHarbors Online Services - My Services

Completed Services | Scheduled Services

Filter by service type.

Change Location

Service Type DEA Pharmacy Service, Pharm... ✕ ▼

🔍 Search

Sales Order #	Manifest #	Service Date	Service Type	Waste Shipped	Service Documents Folder
2403385091	019959615FLE	07/17/24	Retail Service	YES	SD LDR SF
2403385091	BOL1875831	07/17/24	Retail Service	YES	SD SF
2403385091	BOL1875832	07/17/24	Retail Service	YES	SD SF
2402826635	015264940FLE	06/19/24	Retail Service	YES	SD LDR SF
2402826635	BOL1620038	06/19/24	Retail Service	YES	SD SF
2402826636	015264942FLE	06/19/24	Pharmacy Service	YES	SD LDR SF
240227412	019280686FLE	05/23/24	Retail Service	YES	SD LDR SF
240227412	BOL1630976	05/23/24	Retail Service	YES	SD SF
2401732710	019280625FLE	04/25/24	Retail Service	YES	SD LDR SF

Showing 1 to 10 of 34 entries   Show 10 entries   Previous 1 2 3 4 Next

Click the Link to download

📊 (Excel icon)

Waste Tracking Summary Report

Click on a DOC to download a PDF document

Completed Services:
Waste Tracking Summary Report

Please Note: a Waste Tracking Summary report with more columns, can be run for multiple locations or bill-to accounts from the Reports section of the system.

My Services: Scheduled Services

- **Service Type:** additional information about the type of order: Retail, Pharmacy, DEA, Fuel, etc…

- **Service Frequency:** service term of generator/customer and the type of service

- **Last Service Date:** when service was performed last.

- **Projected Scheduled Service:** expected 'week of' service based on the 'Last Service Date' and 'Service Frequency'

- **Confirmed Service Date:** Shows when the service has been placed on a route and has confirmed service date, otherwise it shows 'blank'.

- Orders without a service frequency will appear with the 'Service Frequency' and 'Last Service Date' as blank, 'Projected Scheduled Service' and 'Confirmed Service Date' will display and update accordingly

Conclusion

Ease of Use
Leverages modern technology and security standards

Improved efficiencies
Instant access to data

Cost savings
Increase productivity for the customer and Clean Harbors

Integrated system
Streamlines reporting, profiles approvals, order processing

Thank You!