Online Services
Smart Profile Registration and Sign In



For support using the Online Services, call 877.333.4244 or email wastepickup@cleanharbors.com.
Coverage is provided from 8:00 am to 8:00 pm EST.

Contents

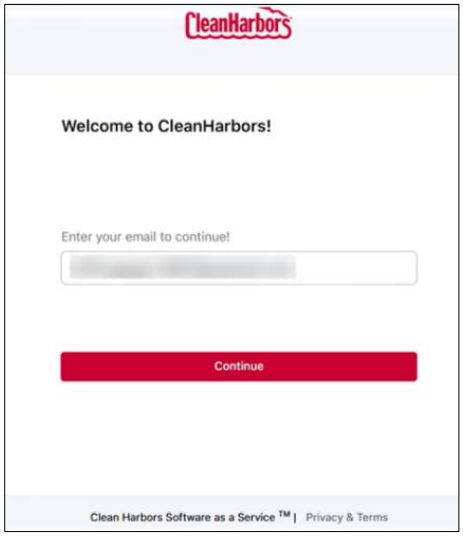
1 How to Sign in..... 1
2 How to Sign in For the First Time 3
3 How to Register to CHOS Portal 8
4 How to Reset the password 10
5 How to Select the Generator..... 13

1 How to Sign in

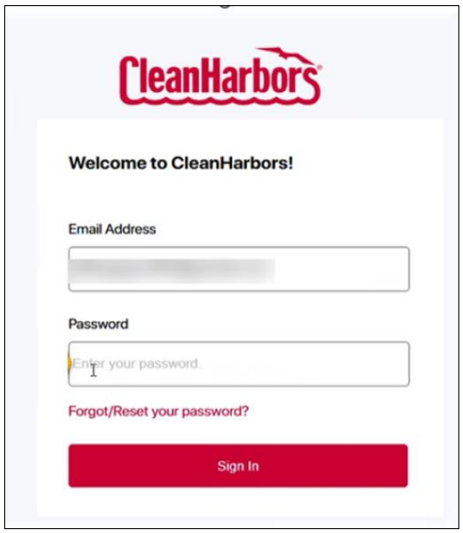
To Sign in, follow the process shown below:

Note: To sign in for the first time, see How to Sign in for the First Time.

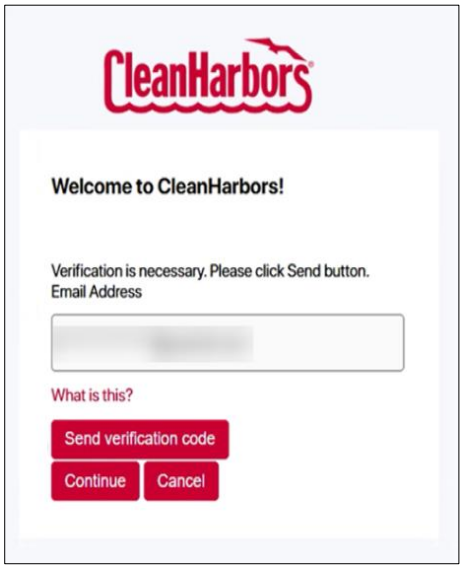
1. Click here to navigate to the **CHOS** login page.
2. Enter your registered email ID and click **Continue**.



3. Enter the password in **Password** field and click **Sign In**.

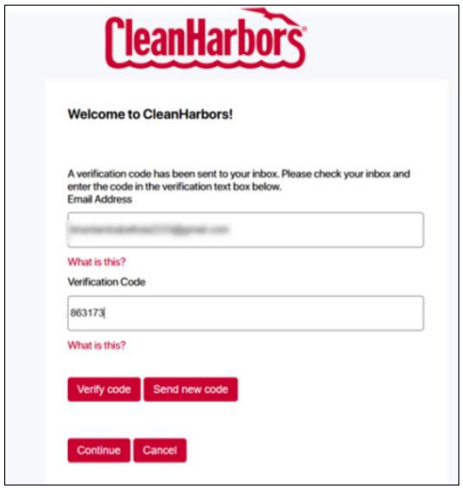


4. Click **Send Verification code**.

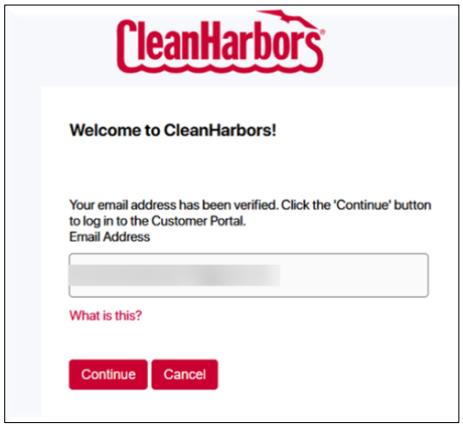


Note: A verification code is sent to your registered email ID.

5. Enter the verification code in the **Verification Code** field.

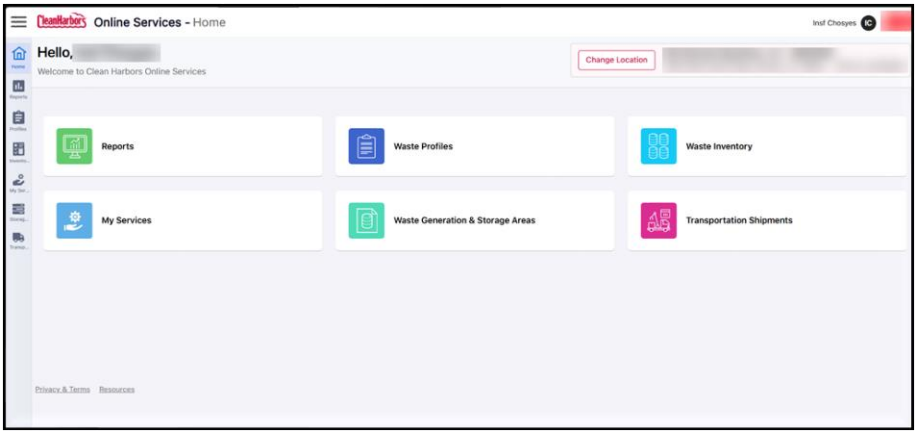


6. Click **Verify code**.
   Note: Once the email is verified the user will be redirected to the below screen.



7. Click **Continue**.

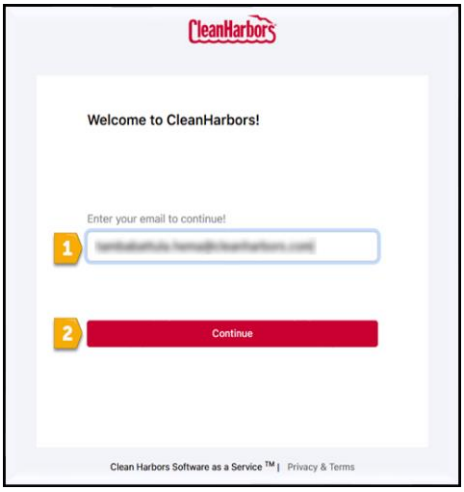
8. You will be redirected to the customer portal.



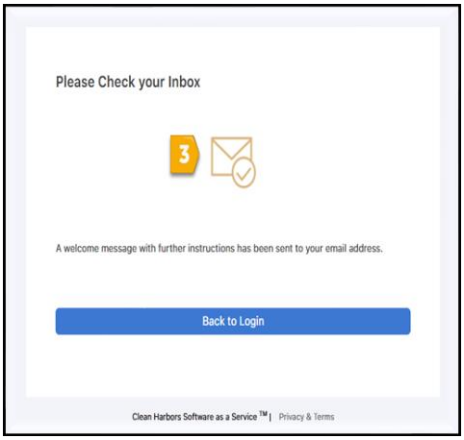
2 How to Sign in For the First Time

To Sign in for the first time, follow the process shown below:

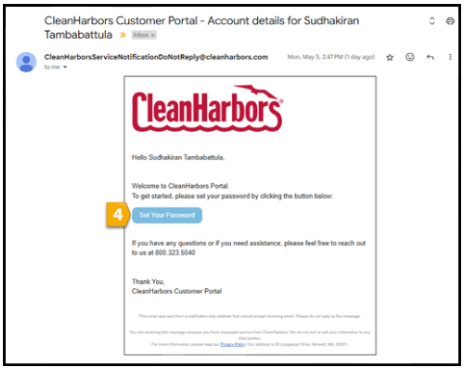
1. Click here to navigate to the **CHOS** login page.
2. Enter your **Email Address** and click **Continue.**



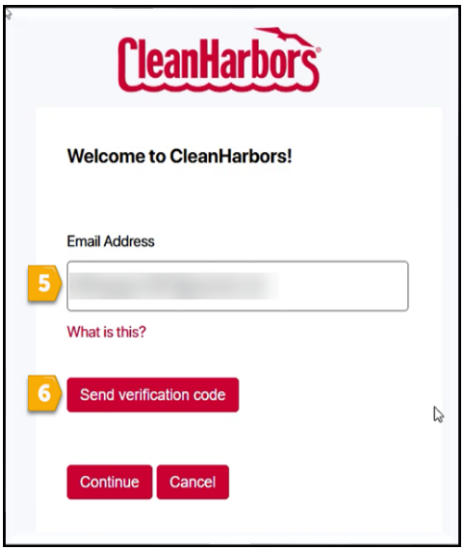
3. You will receive a welcome email from **CleanHarborsServiceNotificationDoNotReply@cleanharbors.com** to your register email ID.



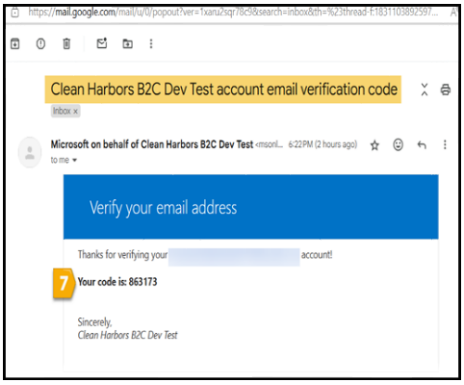
4. Open the email and click **Set Your Password**.



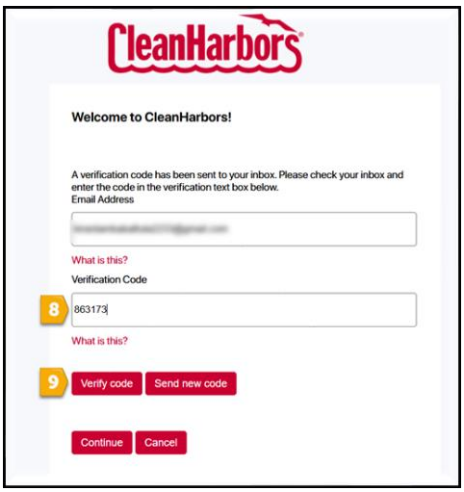
5. Once you are redirected to the **CHOS** login page, enter your registered email ID in **Email Address** field and click **Send Verification Code**.



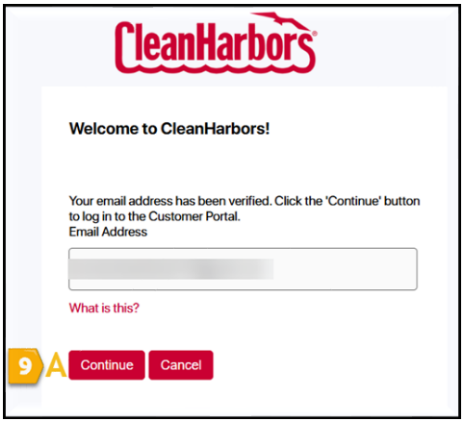
6. A verification code is sent to your registered email ID as shown below:



7. Enter the verification code in the **Verification Code** field.

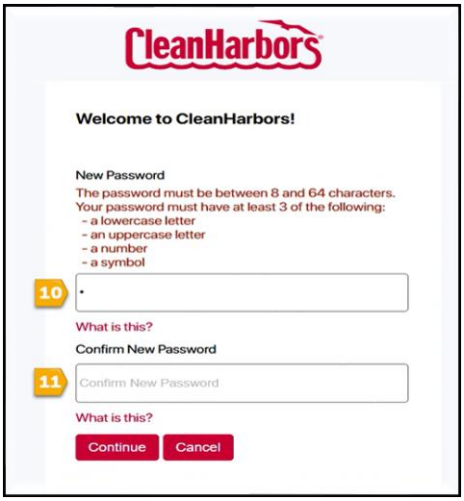


8. Click **Verify code**.
   Note: Once the email is verified the user will be redirected to the below screen.



9. Click **Continue**.

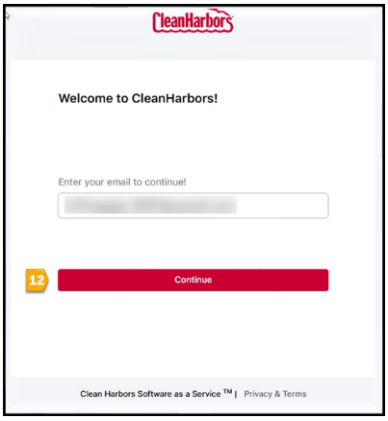
10. Enter your new password in **New Password** and **Confirm New Password** fields.



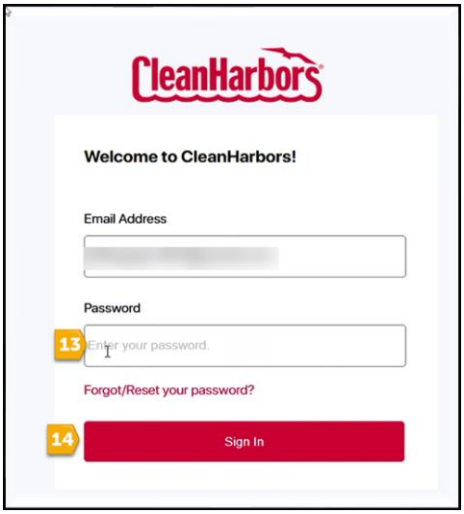
Note: Make sure that the new password complies with all specified criteria as shown in the

image above.

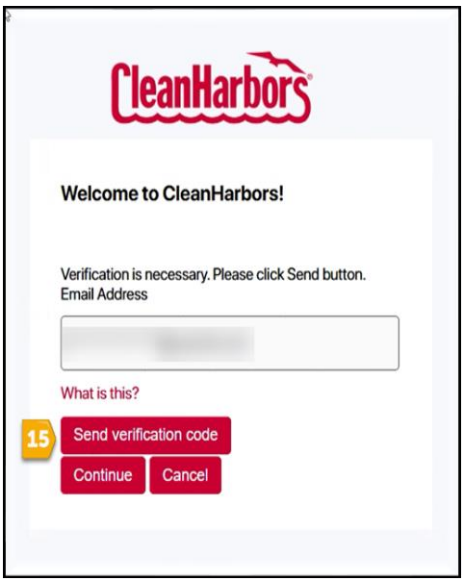
11. Click **Continue**.
12. Once the password is set you will be redirected to the **CHOS** login page, enter your registered email ID and click **Continue**.



13. Enter the password in **Password** field and click **Sign In**.

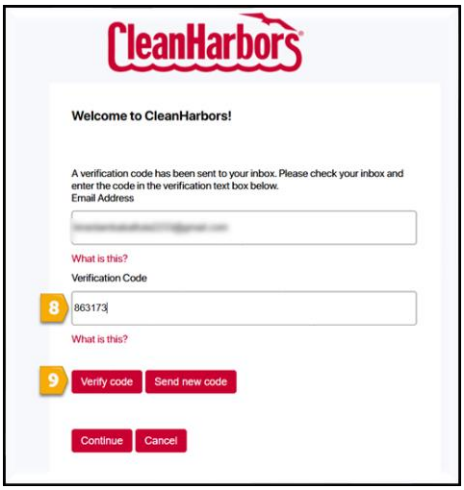


14. Click **Send Verification code**.



Note: A verification code is sent to your registered email ID.

15. Enter the verification code in the **Verification Code** field.

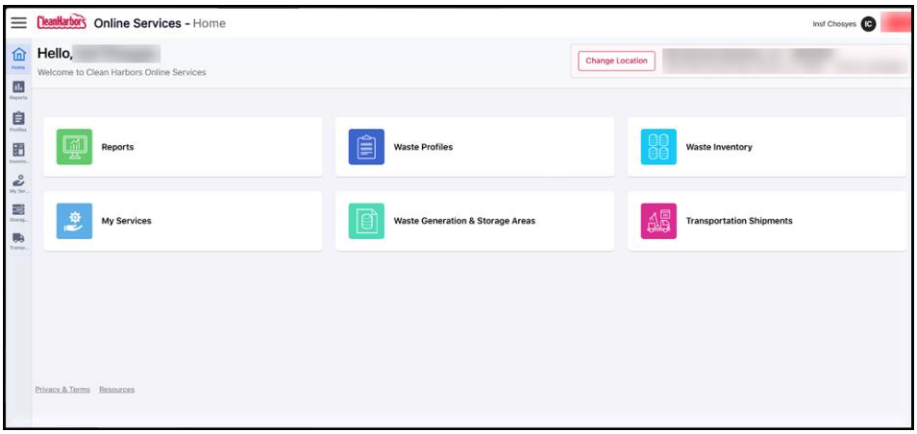


16. Click **Verify code**.

Note: Once the email is verified the user will be redirected to the below screen.



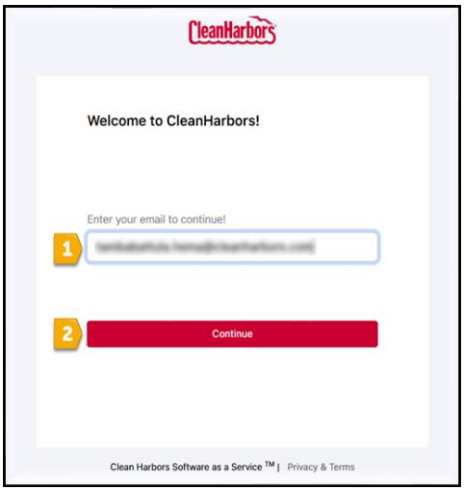
17. Click **Continue**.
18. You will be redirected to the customer portal.



3 How to Register to CHOS Portal

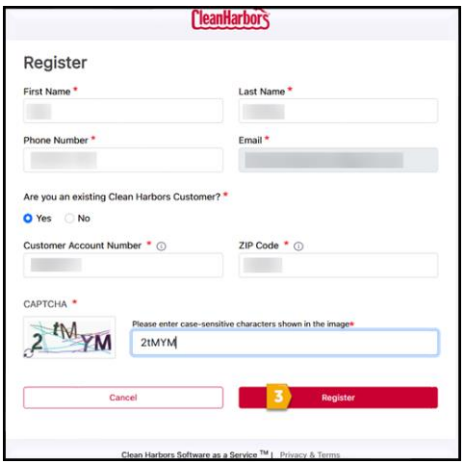
To Register to Clean Harbors Online Services, follow the process shown below:

1. Click here to navigate to the **CHOS** login page.
2. Enter your **Email Address** and click **Continue.**

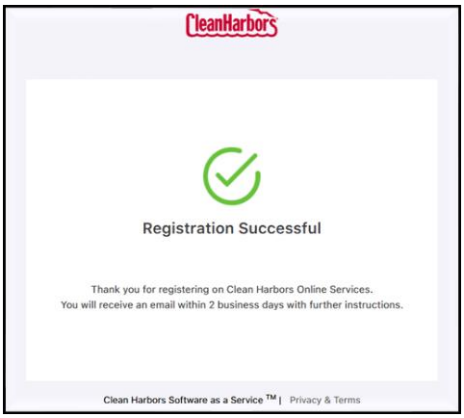


Note: You will be redirected to the Registration page.

3. Enter the required details in each field and click **Register**.



4. A **Registration Successful** pop-up window is displayed as shown below:

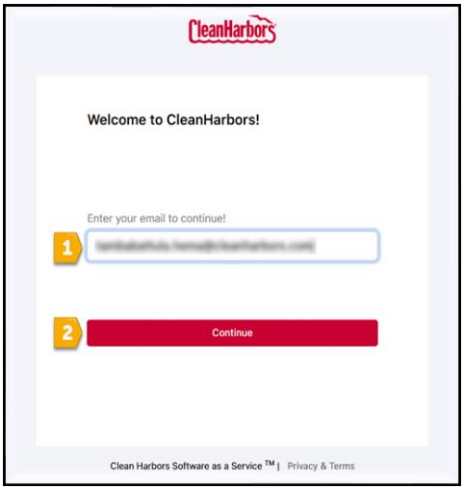


Note: An email will be sent ecommerce@cleanharbors.com. Sales team will review and create an account.

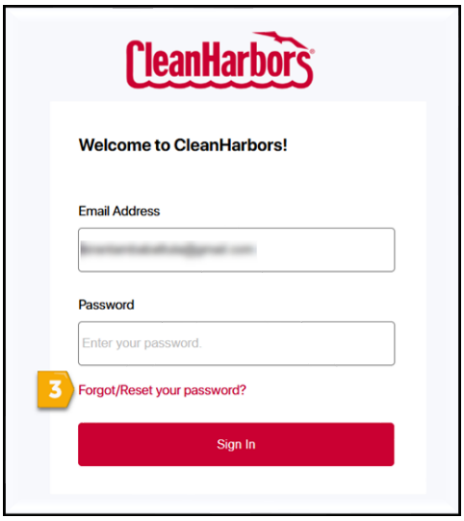
4 How to Reset the password

To Reset the password, follow the process shown below:

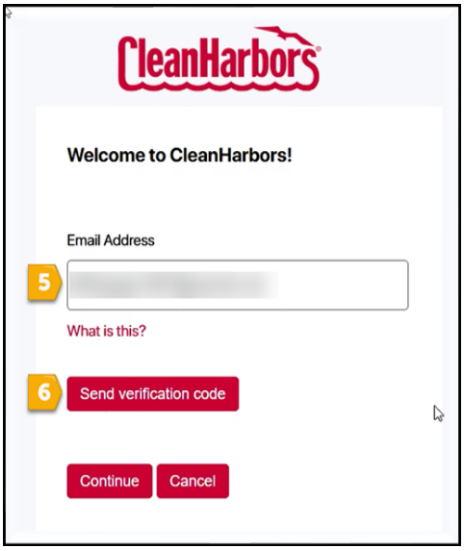
1. Click here to navigate to the **CHOS** login page.
2. Enter your **Email Address** and click **Continue.**



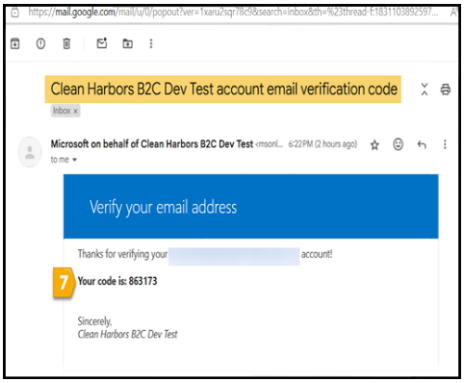
3. Click **Forgot/Reset Your Password**.



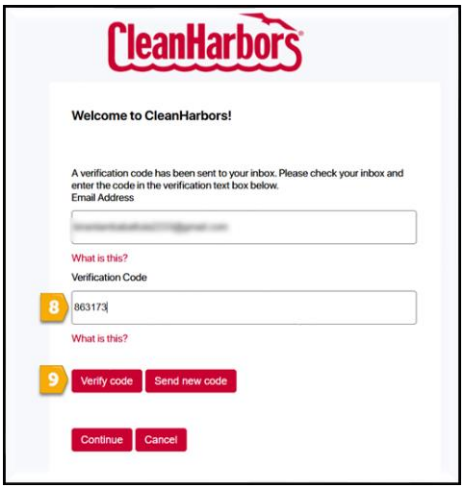
4. Once you are redirected to the **CHOS** login page, enter your registered email ID in **Email Address** field and click **Send Verification Code**.



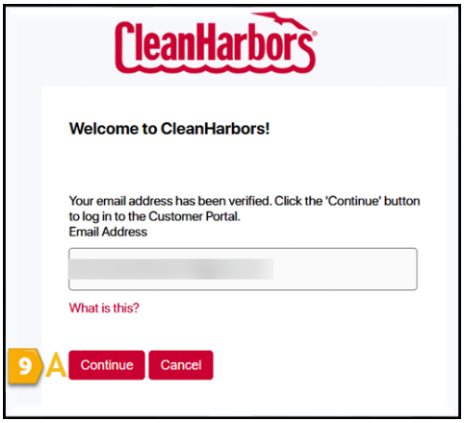
5. A verification code is sent to your registered email ID as shown below:



6. Enter the verification code in the **Verification Code** field.

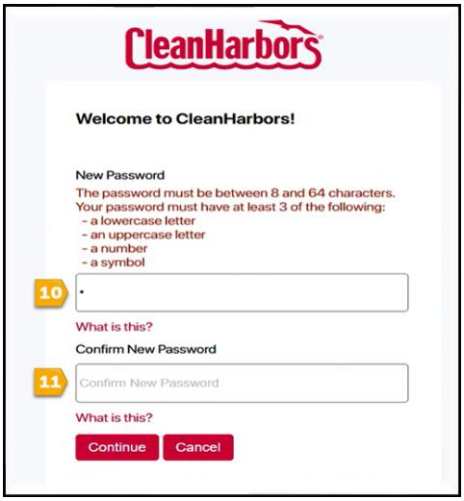


7. Click **Verify code**.
   Note: Once the email is verified the user will be redirected to the below screen.



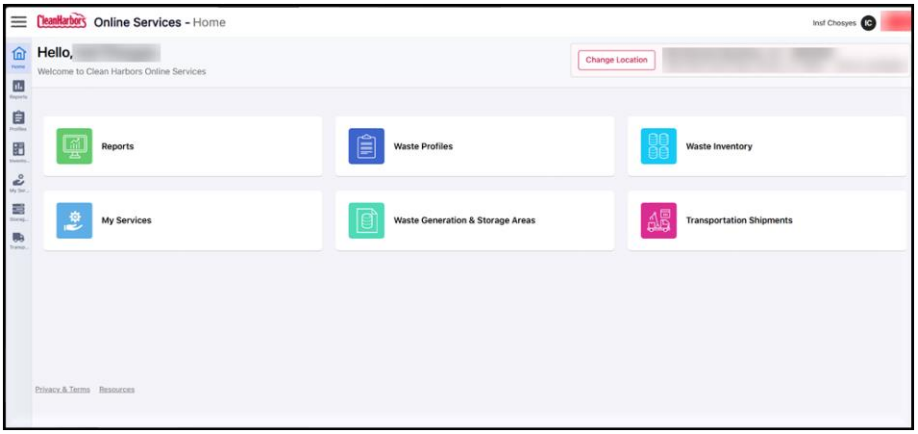
8. Click **Continue**.

9. Enter your new password in **New Password** and **Confirm New Password** fields.



Note: Make sure that the new password complies with all specified criteria as shown in the image above.

10. Click **Continue**.
11. You will be redirected to the customer portal.



5 How to Select the Generator

To select the Generator, follow the process shown below:

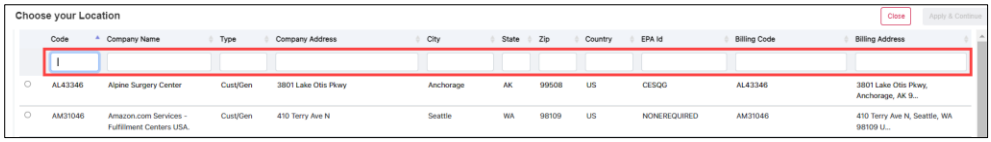
1. Once the screen below is displayed on your device, Click on the generator code.



2. The below screen is displayed with the generator codes.



3. Search for the required generator code as per the search type.



4. Select the generator code and click **Apply & Continue**.

