

WHO Phases of Pandemic Alert and Clean Harbors Alert Levels

WHO Phase	Status	Transmission Activity	Clean Harbors Alert Level ()
1	Inter-Pandemic Period	Low Risk of Human Transmission	(1) Develop a Plan to Reduce the Health, Social and Economic Impact of a Pandemic on the Company; conduct normal business operations.
2	New Virus in Animals - No Human Cases	Higher Risk of Human Transmission	(2) Review and Evaluate the Adequacy of the Plan and the Potential for it to be Implemented; conduct normal business operations.
3	Pandemic Alert	None, or Very Limited, Human to Human Transmission	(3) Conduct normal business operations and increase awareness, communication and planning.
4	New Virus Causes Human Cases	Evidence of Increased Human to Human Transmission	(4) Business impact may be minimal, however, AI Coordination activated and employee protection controls implemented, such as: post alerts to all employees, ensure personal hygiene practices, ensure social distancing is practiced. Implement minimal travel, no group travel (plane, train or bus), no out of country travel (by all).
5	New Virus Causes Human Cases	Evidence of Significant Human to Human Transmission	(5) Business impact is imminent and may easily transpire within days from previous level. Detailed planning is implemented: continue execution of Alert Level 4 actions, initiate succession planning and lockdown, logistics support initiated and Corporate IT quarantine, activate remote IT initiatives, use alternate communication sources (satellite phones), limited access to facilities/buildings inclusive of but not limited to: employees only (no vendors, customers or relatives), employees assessed with symptoms and required to be sent home or not allowed to work, limited travel between business units unless justified. Departmental contingency plans implemented: Corporate Departments (including building operations), Sales, Facilities, Technical Services, and Site Services.
6	Pandemic	Efficient and Sustained Human to Human Transmission	(6) Major business impact, minimize business activity and protect resources; consolidate essential operations/prepare for shutdown; state of emergency planning/ER Operations primary focus.
Recovery Phase: Human To Human Transmission is in Regression and Protection from Vaccination Shows Effectiveness. Health Services in Community and Population Health Improving.			(7) Capable employees resume work; review waste in transit and status of each facility; address human resource issues and customer issues; reestablish normal business process.

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Source: World Health Organization & Clean Harbors